



SASKATCHEWAN COLLEGE OF PHARMACY PROFESSIONALS

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Suite 221A – 1900 Albert Street
Regina, SK S4P 4K8

Tel: 306-584-2292
Fax: 306-584-9695
Email: info@saskpharm.ca

President Marilyn Younghans' Inaugural Address

Good afternoon President Kosar, distinguished guests and colleagues. It is with great honour that I accept the responsibility of President of the Saskatchewan College of Pharmacy Professionals. As I assume this role, I have a whole range of emotions; I'm excited for the challenge, grateful for the opportunity. They say that you should do one thing each day that scares you, and I would say that I am covered now for quite a while! I am very thankful that I have had the opportunity to observe and learn from the very competent and inspiring leaders that preceded me.



Marilyn Younghans, President

For those of you I haven't met yet, I have spent the last 10 years working in the pharmacy department of the Lloydminster Hospital, and prior to that I was both a staff pharmacist and an owner in community pharmacy. I just realized this week that it is the 20-year anniversary of my pharmacist career, and I have just about spent equal amounts of time in community and hospital pharmacy settings. I think we are all extremely blessed to work in a profession that allows for such diversity of career choices, the chance to truly make a difference in our patients lives, and a chance to work collaboratively with each other and other health professions.

In preparing to speak to you today, I reviewed several of the previous SCPP President welcome messages and I came across a very common theme mentioned in almost each address in the last several years – several incoming presidents remarked that they were excited to become President in such changing times. Which leads me to believe that our profession is in constant evolution; always learning, growing, and changing. With all the changes that have occurred in the past, and that will continue into our future, one thing will stay constant and that is the "why" of our profession. The patient will always be our 'why' and their health and safety our primary concern.

Our Council has recently held a strategic planning session to start the process of developing goals that will guide us over the next few years. There will be more information shared in the coming months as we refine and complete our strategic plan, but the process of preparing for the strategic planning meetings had me reflecting on our current mission, vision, values and goals.

Continued next page

SCPP COUNCIL 2019-2020

PRESIDENT

Marilyn Younghans, Lloydminster

PRESIDENT-ELECT

Stephanie Miller, Weyburn

VICE PRESIDENT

Rod Amaya, Saskatoon

PAST PRESIDENT

Justin Kosar, Saskatoon

DIVISION 1

Bradley Cooper, Estevan

DIVISION 2

Kyla Jackson, Hudson Bay

DIVISION 3

Jashvant Patel, Prince Albert

DIVISION 4

Rod Amaya, Saskatoon

DIVISION 5

Scott Szabo, Regina

DIVISION 6

Brandon Krahn, Swift Current

DIVISION 7

Vacant

DIVISION 8

Amy Wiebe, Saskatoon

EX OFFICIO

Dr. Jane Alcorn, Saskatoon

PUBLIC REPRESENTATIVES

Michael Lummerding, St. Brieux

George Thomas, Regina

Bonnie Caven, Regina

Mark Hawkins, Regina

SENIOR STICK OBSERVER

Palima Shrestha, University of Saskatchewan

PHARMACY TECHNICIAN OBSERVERS

Lyndsay Brakstad, Tisdale

Michelle Miller, Saskatoon

The SCOPe newsletter is published by the Saskatchewan College of Pharmacy Professionals (SCPP) and is emailed to active members of the College. Decisions on matters such as regulations, drug schedule changes, etc., are published in SCOPe. All members are expected to be aware of these matters.

One value in particular – professionalism – held my attention. “Professionalism” is a word that is used often; that I believe is interpreted in many different ways. I have recently been interviewing potential staff members for pharmacist, registered pharmacy technician and pharmacy summer student positions. One of my interview questions asks, “what does professionalism mean to you?” I get quite varied answers to this question: from punctuality and appearance, to providing patient first care, to being respectful of colleagues and yourself, to following the standards of practice, to improving self and achieving goals; words like integrity, ethical behavior, dependable, reliable, accountable are often used. I think professionalism can include all of these responses. The word Professional shows up over 40 times in the NAPRA Model Standards of Practice for Canadian Pharmacists, and is included in most Vision, Mission, or Value statements for the Colleges of Pharmacy across Canada. I don’t have a perfect answer to my interview question but I think professionalism encompasses several aspects of our work. If you have reviewed the 2018 annual report, you may have noticed that the number of complaints is on the rise and the most common complaint lodged is that of unprofessional behavior. I believe we need to hold each other accountable to ensure that our profession as a whole, displays the kind of professionalism we can all be proud of. In our new strategic plan we have updated our values to value statements, I think our draft version of professionalism has it summed up very well “Professionalism – maintaining the highest standards of ethical conduct and integrity and being accountable for our actions and their results”. I also like how author and professor David Maister said it: “Professional is not a label you give yourself - it’s a description you hope others will apply to you.” So, I would challenge each one of us to practice in a manner that ensures our colleagues would define us as “professional”.

I would like to thank Jeana and all the SCPP staff for their continued commitment towards our profession. Thanks as well to both the SCPP and PAS retiring members and welcome to all new Council and Board members. Thank you for your willingness to get involved and help direct our profession. I love being a pharmacist. I remember when I graduated and began my career as a pharmacist; I had all the ideals of a new grad and was so excited to start my career. Several years of working later I still love being a pharmacist but I had lost a bit of the enthusiasm for the job. Joining Council has renewed my enthusiasm for our profession and I would encourage everyone to get involved. I have learned so much in my time on Council and enjoy working with such a great team. I look forward to the opportunity to serve the people and pharmacists of Saskatchewan in the upcoming year.

Thank you.

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Pharmacy Association of Saskatchewan Annual Conference Highlights

SCPP STAFF

PELESHIA DUBIDAD

Communications Coordinator
Member Relations – Pharmacy Technicians

PAT GUILLEMIN

Pharmacy Permits and Systems Manager
Pharmacy Relations

KATHLEEN HANDFORD

Director of Policy and Legislation

RAY JOUBERT

Associate Registrar

FATIMA KHAN

Field Officer

DARLENE KING

Reception and Office Operations
Coordinator

CHANTAL LAMBERT

Assistant Registrar, Complaints Director

CHRISTINA MCPHERSON

Administrative Assistant to the
Deputy Registrar

HEATHER NEIRINCK

Registration and Systems Administrator
Member Relations – Pharmacists and
Pharmacy Technicians

LORI POSTNIKOFF

Deputy Registrar

KIM SAMOILA

Policy Analyst

JEANNETTE SANDIFORD

Assistant Registrar – Field Operations/
COMPASS Lead

TAMI SCHWEBIUS

Complaints Manager

BRITTANY SHARKEY

Certified Compounding Inspector –
Field Officer

AUDREY SOLIE

Registration Administrator
Member Relations – Pharmacists and
Pharmacy Technicians

MEAGHAN UNDERWOOD

Administrative Assistant – COMPASS

INGRID WAKEFIELD

Executive Assistant to the Registrar

JEANA WENDEL

Registrar

CHERYL WYATT (ON LEAVE)

Communications Coordinator

CAROLINE ZAREBA (ON LEAVE)

Administrative Assistant – COMPASS

SCPP Honorees Reception and Awards Banquet – Friday, May 3, 2019

The Pharmacy Association of Saskatchewan held their annual conference May 3 - 5, 2019 at Elkridge Resort in Waskesiu, Saskatchewan. The Saskatchewan College of Pharmacy Professionals (SCPP) was pleased to host four successful events that weekend.

Special guests were invited to the SCPP Honorees Reception prior to the SCPP Awards Banquet on Friday, May 3rd to meet with former classmates and award recipients. Many laughs and stories were shared as the University of Saskatchewan College of Pharmacy Classes of 1994 and 1969, along with the 2019 recipients of the SCPP Honorary Life Member Award, were honored.

Mr. Nick Doulias, Executive Director, Drug Plan & Extended Benefits Branch and graduate of the Class of 1994 brought greetings and shared memories on behalf of his classmates. Each member received a SCPP 25-year silver pin from SCPP President Justin Kosar.



University of Saskatchewan, College of Pharmacy Class of 1994 attendees

Standing L - R: Jason Kmet, Jonathan Blacklock, Michael Stevenson, Douglas Wlock, Janis Johnson, Stacey Anderson, Carlene Oleksyn, Wayne Stewart, Nick Doulias

Seated L - R: Todd Gables, Vincent Olsen, Darren Erbach, Kevin Melnyk, Terri Bromm

Missing: Corri Lewis

SCPP Registrar Jeana Wendel introduced the members of the Class of 1969 reading a short biography of each one, highlighting their accomplishments both personally and professionally. Each member received the SCPP Golden Anniversary Certificate and a SCPP 50-year gold pin. Several members of the class responded by sharing interesting anecdotes from their time at the College of Pharmacy.

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University of Saskatchewan, College of Pharmacy Class of 1969 attendees
Standing L - R: Doug Wallis, Dan Holuk, Dona Rudachyk, Bob Seibel, Eleine Veroba, Bill Wilson, Garry Hubbard, Marilyn Couldwell
Seated L - R: Karen Jensen, Wayne Kells, Dennis Gorecki, Norm Lavoy

Honorary Life Member Awards

This year SPP was pleased to award three members of the College with the SPP Honorary Life Member Award. This award is presented to recognize members of the Saskatchewan College of Pharmacy Professionals for outstanding contributions to the profession and/or the College beyond the normal call of professional or voluntary obligations. It is the highest honour the College may bestow. The 2019 recipients of the award are Jeanne Eriksen, Kathleen Gesy, and Bonnie Meier.



SPP 2019 Honorary Life Member Award Recipients
L - R: Kathleen Gesy, Bonnie Meier, and Jeanne Eriksen

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MISSION

The Saskatchewan College of Pharmacy Professionals serves the public interest by regulating the profession of pharmacy to provide safe, competent pharmacy care in Saskatchewan.

VISION

Advancing quality pharmacy care for a healthier Saskatchewan

VALUES

- Professionalism
- Accountability
- Visionary Leadership
- Collaboration
- Education

GOALS

- Advancing Public Safety in Pharmacy Services
- Ensuring Priorities and Resources are aligned to Achieve Goals
- Maintaining a Self-Regulated Profession
- Increasing Recognition of Pharmacy Professionals as Essential Members of the Health Care Team
- Supporting Health Care Public Policy

Jeanne Eriksen played an instrumental role in several SCPP initiatives while she was the Assistant Registrar and later as the Deputy Registrar, including the development of the recognized profession of pharmacy technicians in Saskatchewan and the appraisal training and assessment program for international pharmacy graduates and former members returning to practice. Jeanne directed the work of several committees developing policies and processes to ensure the protection of the public. Jeanne worked tirelessly to ensure all members of staff were well informed and trained to perform their duties. Quick with a smile and an infectious laugh, she kept the SCPP office running smoothly and efficiently. Jeanne retired as the Deputy Registrar after 20 years with SCPP.



SCPP President Justin Kosar and SCPP 2019 Honorary Life Member Award Recipient Jeanne Eriksen

Kathy Gesy has developed expertise in oncology pharmacy in Saskatchewan and is known for her development of a cancer pharmacy program and drug formulary considered to be one of the best in Canada. Her leadership has improved safety for oncology patients and staff treating them. She continues to practice casually at the Saskatoon Cancer Center.



SCPP President Justin Kosar and SCPP 2019 Honorary Life Member Award Recipient Kathleen Gesy



SCPP President Justin Kosar and SCPP 2019 Honorary Life Member Award Recipient Bonnie Meier

Bonnie Meier was a founding member of the Canadian Pharmacy Technician Educators' Association (CPTTEA). She was a member of the working committee for the initial Canadian Council for the Accreditation of Pharmacy Programs pharmacy technician program accreditation standards and sat on the SCPP Professional Practice Committee. She has been a leader and strong advocate for the development of the pharmacy technician program in Saskatchewan. Bonnie has retired from practice but continues to work with the Pharmacy Examining Board of Canada on pharmacy technician initiatives and as an evaluator.

109th Annual General Meeting Saturday May 4, 2019

SCPP Council and Registrar Jeana Wendel convened the 109th Annual General Meeting of the College on Saturday, May 4, 2019 at Elkridge Resort in Waskesiu, Saskatchewan.

The SCPP 2018 Annual report was presented for discussion and is now available online [here](#).

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SCPP Council Highlights

Council met on Friday May 3, 2019 prior to the Pharmacy Association of Saskatchewan (PAS) annual conference.

President Justin Kosar welcomed the members of Council and the meeting commenced with the Councilor's Environmental Scans.

Environmental Scans

Each Councilor, representing his or her division, presents Council with information and questions on behalf of the division's stakeholders including the public, the membership, the government, and other organizations. The following information was presented by Councilors at the May 2019 meeting:

- Drug shortages continue to be a huge concern in both community and hospital pharmacies;
- Flu vaccinations for children under the age of five were identified as a challenge in regard to access and availability of public health clinics;
- The public has been inquiring about the ban of exempted codeine products and if or when it will occur;

- Pharmacist recruitment in rural Saskatchewan continues to be a challenge;
- The role of regulators in preventing the sale of unethical products was identified as a concern;
- The public is confused as to the access of cannabis and how to obtain medical-use cannabis and when or if it will be provided in community pharmacies;
- In Saskatoon a spike was noted in pharmacy robberies due to a shortage of illicit drugs in the area; and
- One council member mentioned the College of Physicians and Surgeons of Saskatchewan's ECHO (Extension for Community Healthcare Outcomes) for the Management of Chronic Pain, which is an electronic platform. ECHO uses a hub-and-spoke model to connect experts with primary care providers and create knowledge sharing networks. This is an excellent model to build capacity in our province for dealing with complex issues in healthcare and may be something we wish to promote/leverage moving forward.

SCPP Members Facebook Group

When there is something the College would like to get out quickly, including drug recalls, drug schedule changes, training, events, important notices, etc. the SCPP Members Facebook group is a quick avenue to keep members in the loop. Some information may also be posted on the homepage of the website and/or in the new microSCOPE newsletter.

Because it has been set up as a "secret" group, it is not viewable by non-members or even findable. This makes it a more secure platform to convey information and for members to ask questions. Members are invited to post items and questions they think will benefit the community.

How to Join

The group is available to any SCPP member who has an active member number and is a Facebook user.

To join, email info@saskpharm.ca with "Join SCPP Members Group" in the subject line. Please include a first and last name, licence number and the *email address associated with your Facebook account* in the body of the email. An invitation to join the group will be sent via Facebook. Participants can leave the group at any time.



Registrars Report



Jeana Wendel, Registrar

Registrar Jeana Wendel reported the following to Council:

- Flu Season ran from October 22, 2018 to March 31, 2019 during which pharmacists administered 154,892 doses with 6,694 doses administered outside of pharmacy and 3705 doses provided to children between ages 5 and 8.
- Council received the Cayton Report, written by Harry Cayton, former Chief Executive of the U.K.'s Professional Standards Authority, which was a review of the regulatory practices of the College of Dental Surgeons of B.C. This report also addressed the overall framework and legislation of all Health Care Regulators in B.C. and will have implications for all regulators in Canada. Mr. Cayton states in the report "The current model of professional regulation will not be adequate to protect patients and the public or represent the interest of citizens in the future."
- Alberta has passed Bill 21, [An Act to Protect Patients](#), 2018, an amendment to the Alberta [Health Professions Act](#). Section 45(3) of the *Health Professions Act* now states "A person whose practice permit and registration are cancelled as a result of a decision of unprofessional conduct based in whole, or in part, on sexual abuse or sexual misconduct may not apply for the practice permit to be reissued and the registration to be reinstated until at least 5 years have elapsed from the date that the decision of unprofessional conduct was made by the hearing tribunal." In Alberta, if a pharmacist is found guilty of sexual abuse they will be permanently stricken from the register with no opportunity for reinstatement. If they are found guilty of sexual misconduct it is a minimum 5-year suspension.

Definitions:

"sexual abuse" means the threatened, attempted or actual conduct of a regulated member towards a patient that is of a sexual nature and includes any of the following conduct: (i) sexual intercourse between a regulated member and a patient of that regulated member; (ii) genital to genital, genital to anal, oral to genital, or oral to anal contact between a regulated member and a patient of that regulated member; (iii) masturbation of a regulated member by, or in the presence of, a patient of that regulated member; (iv) masturbation of a regulated member's patient by that regulated member; (v) encouraging a regulated member's patient to masturbate in the presence of that regulated member; (vi) touching of a sexual nature of a patient's genitals, anus, breasts or buttocks by a regulated member;

"sexual misconduct" means any incident or repeated incidents of objectionable or unwelcome conduct, behaviour or remarks of a sexual nature by a regulated member towards a patient that the regulated member knows or ought reasonably to know will or would cause offence or humiliation to the patient or adversely affect the patient's health and well-being but does not include sexual abuse;

The Act also requires that regulatory organizations establish a "patient relations program". Per section 135.7 of Part 8.2 of the *Health Professions Act*, "A patient relations program must include measures for preventing and addressing sexual abuse of and sexual misconduct towards patients by regulated members."

The Saskatchewan group of regulatory bodies (NIRO) discussed the new legislation in May and although this legislation is from Alberta, Saskatchewan Colleges will be looking to adapt and implement similar legislation proactively, including SCPP.

- The Ministry of Justice has passed Omnibus legislation which would allow regulatory bodies to provide their register of members online. SCPP is currently reviewing the implications and systems changes required to comply with the legislation.
- Public Opinion Research regarding Canada's Aging Population and the Role of Pharmacists suggests that the 82% of the public in SK/MB feels pharmacists are underutilized.
- The highest new minor ailments prescribed are for urinary tract infections and hormonal contraception.
- The first meeting of the newly formed Competency Assurance Committee/Working Group was held in June. The committee/working group has been tasked with re-vamping the College's Competency Assurance Program.
- Council continues to work towards finalizing the new five-year Strategic Plan.

Inducements and Incentives

Council received a legal opinion and draft bylaws for review and consideration at the meeting and further consultation will be forthcoming with SCPP's corporate solicitor to provide for Council's consideration in September. Pending the outcome of the September Council meeting, bylaws could be approved and available for submission to the Ministry for the 90 day consultation period and potentially in-force by the end of the year.

Professional Autonomy

Back in January of 2018, a briefing note and survey was provided to members with respect to several topics around professional autonomy. SCPP has been working throughout the past year to further consult with stakeholders and ultimately begin crafting bylaws to support the professional autonomy framework. Council received draft bylaws for their review in May and have approved these bylaws in principle.

The next phase will be phase III and will be a broad stakeholder consultation including members, pharmacy owners and the public among others. The comments from the consultation will be presented to Council in September for their consideration and direction.

Exempted Codeine Products – An update

In December of 2018 Council passed in principle the banning of exempted codeine products in Saskatchewan with proposed bylaws and a phased in approach. In December and January, at the request of Council, SCPP sent out a fulsome stakeholder consultation regarding exempted codeine products. The results were provided to Council in February for their review. Based on feedback from stakeholders, which included Ministry, members, public, police services, addictions specialists and other regulatory bodies, Council directed the office to conduct further consultations with the Ministry of Health to better

understand their response. SCPP completed this work and presented the findings to Council in May for their consideration.

At this time Council is looking at a model similar to Manitoba and one that would mirror Health Canada's proposal to have exempted codeine products available by prescription only. In addition, and at the request of stakeholders, we are working with CPDPP and medSask to create information on the appropriate usage of exempted codeine products and when alternative and more appropriate products should be recommended, as well as patient counselling tools towards harm reduction and assisting those who may have a substance use disorder involving codeine. Given time for stakeholder consultation and the information required from CPDPP and medSask we hope to have bylaws and supportive documents and training available by the end of 2019.

Mandatory Harm Reduction Training

In light of the opioid and crystal meth crisis in Saskatchewan, as well as recent events with respect to the Section 56 Exemption, Council has approved mandatory training for harm reduction for pharmacists and pharmacy technicians. SCPP is following the lead of B.C. in making this training mandatory and is working collaboratively with CPDPP, medSask, MoH and PAS to create training to meet the needs of the public, the membership and our colleagues within the healthcare system. In addition, SCPP is working with experts in the field to update and modernize our methadone and suboxone documents for the Reference Manual. More information will be provided as it becomes available.

Bylaw Updates

The regulatory bylaws authorizing pharmacists to prescribe certain drugs and vaccines for preventable diseases subject to meeting guidelines and other training requirements are in force as per Part K section 9 of the SCPP Regulatory Bylaws – [Prescribing for Minor Aliments, Self-care and Preventable Diseases](#). These guidelines and training form a part of a disease prevention and travel health services policy and framework. Until such time as the guidelines and training become available, pharmacists are unable to prescribe for travel health services and disease prevention.

It is expected that the framework and training will be available in early October through CPDPP in a phased approach, please continue to watch for further updates from SCPP.

Additionally, there has been a correction to Part I subsection 8(6) of the [SCPP Regulatory Bylaws](#) to correct a numbering error.

Election of Council Executive

Officer elections were held for the positions of SCPP President, President-Elect, and Vice-President during the May Council meeting. Marilyn Younghans accepted the position of President after serving as President-Elect for the 2018/19 year, Stephanie Miller accepted the position of President-Elect after serving as Vice President for the 2018/19 year, and Rod Amaya, Councilor for Division 4 accepted the position of Vice President.

Council expressed their appreciation to retiring Council members Bill Gerla, Doug MacNeill, Peyman Nemati, and Margaret Wheaton, as well as Ex Officio Kishor Wasan and Ex Officio Designate Yvonne Shevchuk, and Senior Stick, Meaghanne Rieder as they leave Council.

In January nominations were sought for Council members for Divisions one, three, five and seven. An election was held in Divisions one and five with Bradley Cooper (Division one) and Scott Szabo (Division five) being elected after votes were tabulated. Jashvant Patel was appointed by Council for Division three. There were no nominations for Division seven. Council requested that a memo be sent out to all members seeking volunteers for Division seven for selection by Council prior to the next meeting of Council on September 26, 2019.

The constitution of Council as of July 1, 2019 is as follows:

Title	Name	Location
President	Marilyn Younghans	Lloydminster
President-Elect	Stephanie Miller	Weyburn
Vice President	Rod Amaya	Saskatoon
Council Division 1	Bradley Cooper	Estevan
Council Division 2	Kyla Jackson	Hudson Bay
Council Division 3	Jashvant Patel	Prince Albert
Council Division 4	Rod Amaya	Saskatoon
Council Division 5	Scott Szabo	Regina
Council Division 6	Brandon Krahn	Swift Current
Council Division 7	Vacant	
Council Division 8	Amy Wiebe	Saskatoon
Past President	Justin Kosar	Saskatoon
Ex Officio	Dr. Jane Alcorn	Saskatoon
Public Representative	Michael Lummerding	St. Brieux
Public Representative	George Thomas	Regina
Public Representative	Bonnie Caven	Regina
Public Representative	Mark Hawkins	Regina
Observer – Senior Stick	Palima Shrestha	University of Saskatchewan
Observer – Pharmacy Technician	Lyndsay Brakstad	Tisdale
Observer – Pharmacy Technician	Michelle Miller	Saskatoon

Appointment of Dean, College of Pharmacy and Nutrition

I am pleased to announce the appointment of Dr. Jane Alcorn as Dean of the College of Pharmacy and Nutrition, effective July 1, 2019, for a five-year term. After an extensive and comprehensive search, Dr. Alcorn stood out as the top candidate during the entire process.

I am confident that Dr. Alcorn will continue to provide steady leadership in this new role and support continuity in the college. She brings a wealth of college knowledge and leadership experience to the role, having served as a faculty member since 2001, a member of the Drug Discovery and Development Research Group, and most recently as the Acting Dean for the college. Prior to that role, she was the Associate Dean of Research and Graduate Affairs since 2016.

Dr. Alcorn will succeed Dr. Kish Wasan who has served as the Dean in the College of Pharmacy and Nutrition since 2014. Please join me in expressing gratitude to Dr. Wasan for his dedicated leadership over the last five years, and also in welcoming Dr. Alcorn to the role on a permanent basis.



Sincerely,
 Anthony Vannelli, Ph.D., P.Eng., FCAE
 Provost and Vice-President Academic

2019 Pharmacy Technician Graduation Luncheon

On May 24, 2019 SCPP welcomed the first graduates of the the Saskatchewan Polytechnic Pharmacy Technician diploma program to the profession with the 2nd Annual SCPP Pharmacy Technician Graduation Luncheon. The luncheon was attended by SCPP President Justin Kosar, SCPP Registrar Jeana Wendel, Saskatchewan Polytechnic Pharmacy Technician Program Head Sue Mack-Klinger, Pharmacy Technician Society of Saskatchewan President David Kiel, the Dean of the School of Nursing and the School of Health Sciences Sandra Blevins, other SCPP Councillors, SCPP staff, Saskatchewan Polytechnic faculty and staff, preceptors, honored guests, and the families and friends of the graduates. This year 12 students successfully completed the intensive diploma program and have all graduated with offers of employment throughout the province. SCPP was honored to recognize this dedicated group of graduates for their hard work, particularly Catalina Medella for receiving the highest GPA of the class. She received the SCPP Academic Excellence Award. Congratulations and welcome to the class of 2019!



2019 BSP Convocation Luncheon

On June 6, 2019 SCPP held its 63rd Annual SCPP BSP Convocation Luncheon to honour the graduates of the University of Saskatchewan, College of Pharmacy and Nutrition BSP program. The luncheon was attended by SCPP President Justin Kosar, SCPP Registrar Jeana Wendel, PAS Chair John Stanzeleit, CHSP SK Branch President Alex Crawley, College of Pharmacy and Nutrition Acting Dean Jane Alcorn, College of Pharmacy and Nutrition Associate Dean Academic Yvonne Shevchuk, other SCPP Councillors, SCPP staff, College of Pharmacy and Nutrition faculty and

staff, preceptors, honored guests, and the families and friends of the graduates. SCPP was pleased to recognize these graduates and their numerous achievements over the course of their program, particularly Sarah Cooper with the SCPP Campbell Prize for the second highest overall GPA of the graduating class and Lisa Toy with the SCPP Gold Medal for the highest overall GPA of the graduating class. SCPP is pleased and proud to welcome the new pharmacy graduates to the profession!



eHealth Saskatchewan Drug and Pharmacy Program

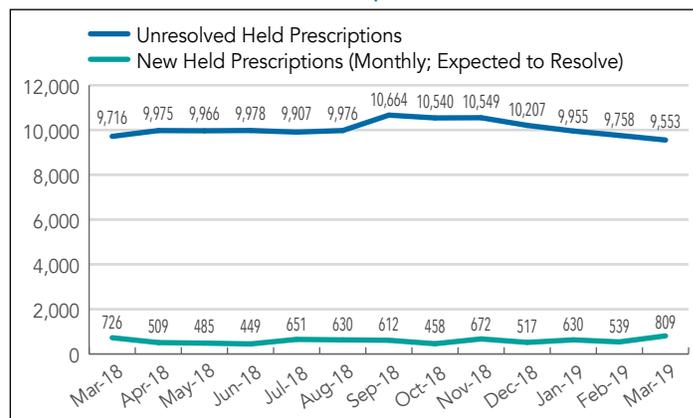
PIP Data Quality – Report

Month	Dispenses	Failed Transactions	% of Failed Transactions
Mar-15	1,232,462	29,480	2.39%
Aug-15	1,253,028	20,213	1.61%
Sep-15	1,167,309	22,962	1.97%
Oct-15	943,285	14,229	1.51%
Nov-15	1,513,741	18,569	1.23%
Dec-15	1,569,794	16,816	1.07%
Jan-16	1,526,852	15,252	1.00%
Feb-16	1,508,580	12,091	0.80%
Mar-16	1,871,081	14,139	0.76%
Apr-16	1,979,101	14,733	0.74%
May-16	2,037,021	14,864	0.73%
Jun-16	1,888,366	15,432	0.82%
Jul-16	1,722,605	10,680	0.62%
Aug-16	1,925,927	14,293	0.74%
Sep-16	1,535,632	14,241	0.93%
Oct-16	2,065,000	17,529	0.85%
Nov-16	2,064,068	13,322	0.65%
Dec-16	2,004,875	12,403	0.62%
Jan-17	1,989,723	10,358	0.52%
Feb-17	1,726,068	9,447	0.55%
Mar-17	1,719,645	8,562	0.50%
Apr-17	1,875,557	8,350	0.45%
May-17	2,020,716	8,612	0.43%
Jun-17	2,113,238	7,820	0.37%
Jul-17	1,945,454	9,358	0.48%
Aug-17	2,068,965	9,571	0.46%
Sep-17	2,015,315	9,240	0.46%
Oct-17	2,250,525	11,905	0.53%
Nov-17	2,056,021	9,403	0.46%
Dec-17	1,830,076	7,745	0.42%
Jan-18	2,011,864	8,925	0.44%
Feb-18	1,740,665	7,064	0.40%
Mar-18	1,929,046	8,391	0.43%
Apr-18	1,802,641	6,760	0.37%
May-18	2,218,149	7,983	0.36%
Jun-18	2,131,081	7,799	0.36%
Jul-18	2,123,082	7,701	0.36%
Aug-18	2,138,000	8,140	0.38%
Sep-18	2,038,073	7,701	0.37%
Oct-18	2,379,643	11,323	0.47%
Nov-18	2,255,269	8,868	0.39%
Dec-18	2,104,528	7,183	0.34%
Jan-19	2,302,210	9,335	0.41%
Feb-19	1,949,812	7,990	0.41%
Mar-19	2,158,376	10,230	0.47%

Failed Transactions

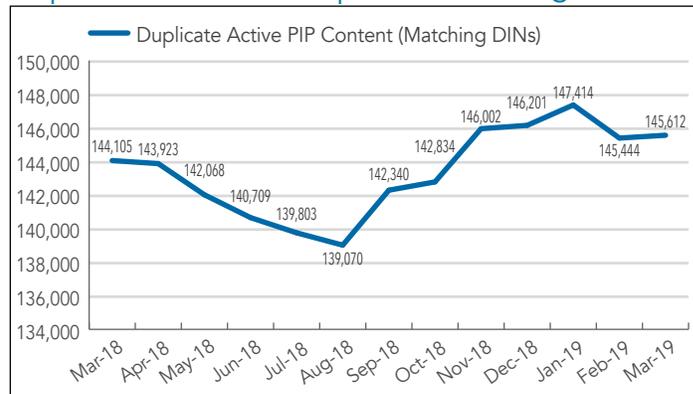
Available statistics indicate 10,230 failed transactions in March 2019, which is 0.47 per cent of transactions in Saskatchewan. The number of failed transactions has increased in March. 7,655 of these failed transactions from March are dispenses, 2,299 are logged prescriptions, and 276 are non-prescribed records. 5.5 per cent or 566 failed transactions in March were narcotics and 158 of these records were exempted codeine products. Of the exempted codeine products that failed to transmit to PIP, 33 were sent as non-prescribed records.

Unresolved “Held” Prescriptions



The total number of new prescriptions placed on hold (green line) reflects current usage of the hold function in the PIP. It does not reflect an improper usage of the function until it translates to an increase in unresolved held medications over time (blue line). The number of unresolved held prescriptions in PIP had an increase in September, but they are now decreasing. This demonstrates a deceleration of inaccurate held prescriptions in PIP.

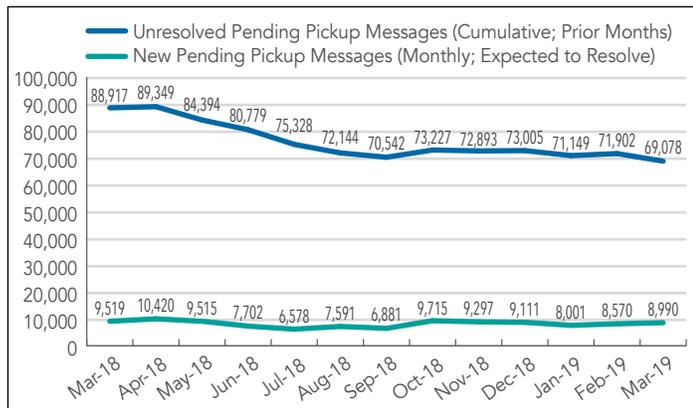
Duplicate Active Prescriptions (Matching DINs)



Duplicate active prescriptions in PIP profiles were reducing gradually until September 2018, but now these numbers have been increasing on average. Improved workflow practices and vendor version updates in the pharmacy have been helpful in past improvements in this area. However, engagement with pharmacy professionals is necessary

to ensure all PIP prescriptions are discontinued when appropriate. eHealth is engaged to develop and renew strategies related to improving this data quality pattern.

Unsent Pickup Messages



Missing dispense information in PIP due to failed pickup messages are not clearly reflected in the above graph. There remains a combination of broad scenarios in the above data that can be further fine-tuned through collaborating with pharmacy vendors to provide more useful information related to missing PIP content in this category. The precision of the data available would also be improved with a single accurate method of transmitting pickup dates, which prevents ambiguity on the definition of a "dispense pickup" in PIP.

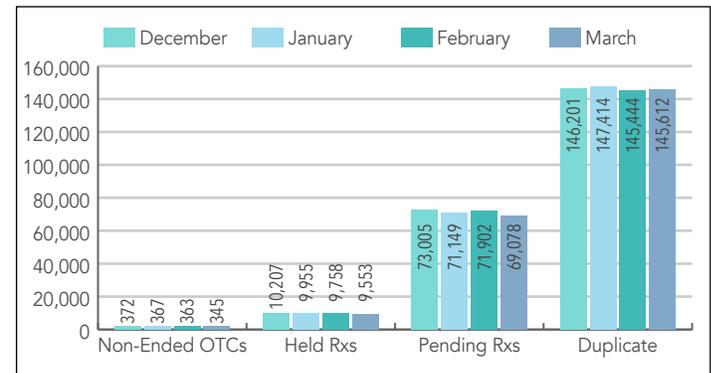
Despite the graph's limitations, there remains a significant reduction in cumulative unresolved pickup messages since April 2018 (blue line) from 89,349 to 69,078. This indicates improvement towards reconciling unsent pickup messages.

The orange line remains relatively flat although it has decreased overall since April 2018 from 10,420 to 8,990. Any sudden changes to new pending pickup messages (green line) may warrant further investigation by eHealth into any related causes.

Conclusion

Grand Total DQ Issue Comparison

December 2018 – March 2019



In March failed transactions increased by .06%. The total number of held prescriptions in PIP continues to decrease. There has been a steady increase in the number of duplicate active prescriptions in PIP (matching DINs), but it seems that those numbers may be reversing course as of February and March. Although some positive trends exist moving forward, continued effort is still required to improve PIP data quality in Saskatchewan. Please direct any further questions or concerns to the Drug and Pharmacy Program Lead at eHealth.

Notes from the Field

In following the above PIP report, we ask that members pay keen attention to failed narcotics and exempted codeine in their PIP failed transaction reports. 7% of narcotic scripts were failed transactions in March. This is good place to start when reviewing PIP data quality as it covers proper submission of exempted codeine which is slightly different from regular narcs as it is non-prescription. Members are reminded that information as to the proper entry of exempted codeine products was provided by e-Health.

The next area of concern (duplicates, held/logged rxs, non-prescriptions) also needs to be reviewed as it is important to ensure that all information is provided to PIP to ensure a complete patient record and subsequently the best and safest care for the patient.

Best Practice Tips:

- Run and Resolve a Failed PIP transactions report as a Daily- this is a good end of day task for the pharmacist on duty.

- PIP Integration Down: Pharmacists and Pharmacy technicians are encouraged to be aware when the integration is actually down (red light/green light) on their screen.
- Duplicate Rx's: This is a big concern because there are physicians who send prescriptions for the same patient to MULTIPLE pharmacies at one time. The patient may show up to one of those pharmacies to request a fill. This makes it very challenging to reduce duplicates and keep records straight. Members are reminded to review the patients PIP profile for duplicates.
- Held Rx's – Many prescriptions sent to the pharmacies are not filled. There are a number of reasons an Rx is not filled including advise from the practitioner to see if the condition resolves without the need for the Rx, the cost and coverage of the medication, the provision of a sample first and the patient choosing not to fill the prescription, etc.

Records Retention – Office of Controlled Substances

Members have asked so we reached out to Health Canada for information about records retention and Office of Controlled Substances audits. We received the following response:

The *Controlled Drugs and Substances Act* (CDSA) provides the legislative framework to manage records related to handling of controlled substances by pharmacists.

All records must be maintained in such form as to enable an audit to be performed efficiently, on-site, and on the day of the audit, for a period of at least two years. Beyond the two-year period, it is up to the provincial professional college or the provincial Ministry of Health to determine if the records required by Regulations under the CDSA are required to be kept for a longer period based on other federal or provincial legislation.

More pharmacists are moving to a paperless environment and keeping records electronically. Health Canada has no objection to this transition provided that the electronic system chosen meets the requirements of the relevant regulations and that the electronic files are saved in a secure, high resolution format to ensure the information is easily readable. Lastly, pharmacists must have an appropriate backup system to avoid any loss of relevant information.

Regulations under the CDSA require that pharmacists keep receiving records. More specifically, section 30 of the Narcotic Control Regulations, section G.03.001 of the Food and Drug Regulations – Part G and section 50 of

the Benzodiazepines and Other Targeted Substances Regulations list the record keeping requirements for controlled substances received from a licensed dealer. Briefly, upon receiving a controlled substance, a pharmacist must enter the following in a book, register or other record maintained for such purposes:

- (a) the name and quantity of the controlled substance received;
- (b) the date the controlled substance was received; and
- (c) the name and address of the person from whom the controlled substance was received.

Please note that:

- A pharmacist may not rely on the records maintained by the licensed dealer.
- It is important to record the date the controlled substances were received by the pharmacist, not the date the controlled substances were ordered from the licensed dealer, the date the licensed dealer shipped the substances or the date the pharmacist updated their inventory records. Any delay in recording the date the controlled substance was received has been known to contribute to inventory control issues.

Health Canada expects that all Canadian pharmacists do their part to not only meet their regulatory obligations under the CDSA, but more importantly, to maximize their important role in minimizing diversion of controlled substances at the pharmacy level.

We are moving!

Effective September 1, 2019 SCPP will be located at Unit 100 - 1964 Park Street, located in the Leader Post building on the corner of Park Street and Victoria Avenue in Regina. SCPP relocated to Sherwood Place in May of 2017 with the intention of expanding into adjacent office space as the organization grew. Unfortunately, a new tenant has acquired all of the available space within the building, leaving SCPP without the ability to expand the office space to match the expansion in the number of staff employed both now and in the future by the College. Fortunately SCPP was able to terminate the lease in the current location at no additional expense and the majority of the leasehold improvements will be moved to the new location.

The new office space will provide significant benefits – increased space, decreased rent and parking costs, ample onsite parking at no additional cost to the members of the public, our members, committee volunteers, and any other guests of SCPP. The office is



easily accessible, located close to several amenities, and SCPP will have the ability to host all Council meetings and committee meetings on site, further reducing costs. Any interruption to the operations within the office during the move will be minimized wherever possible.

Our new address will be:

Unit 100-1964 Park Street
Regina, Saskatchewan
S4N 7M5

Welcome Kathleen Handford

On May 13, 2019 SCPP welcomed Kathleen Handford to the College as the new Director of Policy and Legislation. Associate Registrar Ray Joubert currently fills this role with the College, however as he prepares to fully retire he will be transitioning his work to Kathleen. Kathleen comes to the College with an impressive career of over 20 years of experience with the Saskatchewan Government, including the Ministry of Health, where she was a manager and director. Kathleen has successfully worked with regulatory bodies and health stakeholders in Saskatchewan throughout her career and has the ability to move the dial and achieve results at the policy level. Kathleen will work closely with the SCPP committees and Council in the development of bylaws, policies, and standards. We look forward to working with Kathleen in her new role with SCPP.



Pharmacy Examining Board of Canada (PEBC) Examination Dates

Pharmacist Schedule of Exams

For the most up-to-date exam schedules, please visit the PEBC website at www.pebc.ca.

Examination Name	Examination Date	Application Deadline Date*
Fall Pharmacist Qualifying Examination	MCO: November 13, 2019	August 9, 2019
	OSCE: November 9, 2019	
Winter Pharmacist Evaluating Examination	January 8, 2020	September 13, 2019

Pharmacy Technician Schedule of Exams

Examination Name	Examination Date	Examination Centre	Application Deadline Date*
Summer Pharmacy Technician Qualifying Examination	MCO: September 7, 2019	Saskatoon	June 7, 2019
	OSPE: September 8, 2019		

* Applications must be **received** by the PEBC office no later than the application deadline date.

** For pharmacy technician bridging candidates, there are no further opportunities to sit the PEBC Evaluating Exam for licensure in Saskatchewan.

Discipline Matters

The Discipline Committee considers the primary purpose of a discipline proceeding to be the protection of the public and the pharmacy profession as a whole. The Discipline Committee is conscious of the fact that the public must have confidence in the profession's ability to regulate itself in a manner that protects the public. All Decisions and Orders of the Discipline Committee are posted on the CanLII website in their entirety at www.canlii.org/en/sk/skcppdc.

Graham Scott Galloway and Galloway's Pharmacy Ltd.

On February 19, 2019 the Discipline Committee convened a hearing to hear and determine charges of professional incompetence, professional misconduct and proprietary misconduct against (Graham) Scott Galloway and Galloway's Pharmacy Ltd. respectively. The hearing proceeded via an agreed statement of facts and a joint submission on penalty.

The agreed statement of facts described the charges summarized below:

- dispensing Spiriva 18mcg with twice daily directions when it was prescribed once daily from 2013 to 2017 to patient I.W. and making inaccurate records in the pharmacy software system and in PIP;
- dispensing prednisone 5mg without proper practitioner authorization to patient D.B. and making inaccurate records in the pharmacy software system and in PIP;
- dispensing Escitalopram 10mg when Citalopram 10mg x 7 days then 20mg daily was prescribed to patient K.D.V.B.;
- prescribing and dispensing Sildenafil Citrate 100mg in violation of the SPP Regulatory Bylaws (Part K Prescriptive Authority) to patient B.P.; and,
- allowing an unlicensed person to access the dispensary and dispense to themselves without authorization Coversyl 2mg and to inaccurately attribute authorization of the prescription to a practitioner who was retired and did not authorize the prescription.

Mr. Galloway acknowledged all charges against himself and the proprietor and entered a guilty plea.

The Discipline Committee accepted the joint submission on penalty from Ms. Darcia Schirr, QC counsel for the College and Mr. Jay Watson, LLP counsel for Mr. Galloway and the proprietor which included:

- A thirty-day suspension for Mr. Galloway
- Successful completion of Prescriptive Authority Level I Basic Course from the U of S and Medication Assessment and Management from CPhA, both to be completed within 3 months of the Decision and Order. Failure to complete either course within 3 months would result in a further suspension of Mr. Galloway's practicing license.

- Payment of the costs of the hearing set at \$16,825 by June 1, 2019, failure to pay costs resulting in the suspension of Mr. Galloway's practicing license and the proprietary permit.

The entire Decision and Order is available for review on the following CanLII link <https://www.canlii.org/en/sk/skcppdc/doc/2019/2019skcppdc2/2019skcppdc2.html>

Pola Demian and 10202800 Saskatchewan Ltd. operating as Balfour Drugs, Kipling Sask

On November 14, 2018 the Discipline Committee convened a hearing to hear and determine charges of professional misconduct and proprietary misconduct against Mr. Pola Demian and 102028500 Saskatchewan Ltd. operating as Balfour Drugs respectively. The hearing proceeded via an agreed statement of facts and a joint submission on penalty.

The agreed statement of facts outlined the following details:

- Balfour Drugs entered into a pharmaceutical services contract with Sun Country Health Region for services to Wawota Memorial Health Center in Wawota Saskatchewan for the period August 1, 2012 to July 31, 2014 with a dispensing fee of \$5.85.
- Subsequently Balfour Drugs entered into a further contract with Wawota Memorial Health Center for the period August 1, 2014 to July 31, 2017 with a dispensing fee of \$2.50.
- Balfour Drugs also entered into a pharmaceutical service contract with Kipling Integrated Health Center from July 1, 2016 to June 30, 2019 with a dispensing fee of \$2.00.
- With each contract the proprietor, Balfour Drugs, billed the Drug Plan and Extended Benefits Branch the maximum negotiated fee under the Proprietary Agreement in place at the time contrary to clause 7.2 of the Agreement.

Mr. Demian was the pharmacy manager (May 15, 2014 to June 3, 2015) while Mr. Ankit Karbhari was pharmacy manager from (June 4, 2015 to March 10, 2017). Mr. Karbhari's conduct was the subject of a hearing June 19, 2018.

Mr. Demian admitted that the charges amounted to professional misconduct and legal representatives of the proprietor admitted the charges regarding the proprietor amounted to proprietary misconduct.

The Discipline Committee accepted the joint penalty and imposed the following sanctions:

- Mr. Demian be reprimanded and ordered to pay a fine of \$2,000
- 102028500 Saskatchewan Ltd was ordered to pay a fine of \$10,000
- Mr. Demian and 102028500 Saskatchewan Ltd are jointly and severally liable for the costs of the hearing of \$23,000.
- All fines and costs were to be paid within thirty days of the order which was dated April 16, 2019, with failure to pay all fines and costs resulting in a suspension of

Mr. Demian's practicing license and suspension of the proprietary permit of 102028500 Saskatchewan Ltd. operating Balfour Drugs.

The entire Decision and Order is available for review on the following CanLII link <https://www.canlii.org/en/sk/skcppdc/doc/2019/2019skcppdc4/2019skcppdc4.html>

Arthur Woo and Dewdney Drugs (1986) Ltd.

The Discipline Committee met on August 24, 2018 and October 9, 2018 for a hearing to hear and determine charges of professional incompetence, professional misconduct and proprietary misconduct against Mr. Arthur Woo and Dewdney Drugs (1986) Ltd operating Dewdney Drugs respectively.

A notice of hearing was first served on the respondent's legal counsel July 12, 2018. The notice was subsequently amended and served on the respondent's legal counsel August 20, 2018 and served personally on Mr. Woo August 30, 2018.

Neither Mr. Woo nor his legal counsel attended the hearing. The Discipline Committee agreed the hearing could continue in their absence. A plea of not guilty was entered in their absence.

The Discipline Committee was asked to hear and consider several charges including:

- That the respondents were the subject of an audit by the claims administrator for Non-Insured Health Benefits, Express Scripts Canada (ESC) on May 2012, August 2014 and January 2017 in which the respondents were unable to provide all of the requested prescription information. As per the 2017 audit, Mr. Arthur Woo was unable to provide 181 of the 784 requested prescriptions. Further investigation by SPCP determined that at least twelve prescriptions were dispensed without practitioner authorization, and furthermore that no remediation plan had been developed by Mr. Woo and that inadequate record keeping and filing had not been addressed.
- From April 9, 2017 to January 31, 2018 Mr. Arthur Woo dispensed 1,641,700 tablets of exempted codeine products and transmitted for capture the sale of only 21,460 tablets into the Pharmaceutical Information Program (PIP).
- In dispensing the exempted codeine products as described above Mr. Arthur Woo failed to demonstrate knowledge and understanding regarding these products and their potential for abuse.
- Mr. Arthur Woo dispensed HIV medication therapy without adequate monitoring for two patients, dispensing a duplicate therapy for one patient and dispensing only two of three medications of triple therapy for a second patient. The patient receiving duplicate therapy entered the hospital for treatment of renal insufficiency and the patient who did not receive all three required medications was at risk of transmission of the disease to others. Evidence provided determined Mr. Woo had not obtained recent/current education as to HIV therapy.

- Mr. Arthur Woo attended a meeting of the Complaints Committee on November 28, 2017 and was in attendance from 10:30 a.m. to 12:30 p.m. at which time he left the dispensary of Dewdney Drugs open without the pharmacy being under the personal attendance and supervision of a licensed practicing pharmacist contrary to The Pharmacy and Pharmacy Disciplines Act, SS 1996, c P-9.1 and the SPCP Regulatory Bylaws.
- Mr. Arthur Woo provided 150 tablets of acetaminophen 300mg, caffeine 15mg and codeine 8mg via three sales of 50 tablets each to patient on June 21, June 25 and July 6, 2018. The patient had begun treatment with buprenorphine/naloxone on May 23, 2018 for substance use disorder. Codeine is an opiate and subject to abuse. When the pharmacist involved in the patient's treatment for substance use disorder consulted with Mr. Arthur Woo, Mr. Woo showed no awareness of the patient's misuse of codeine nor the dangers of providing codeine while the patient was taking buprenorphine/naloxone.

The Discipline Committee provided the following order dated April 23, 2019 finding Mr. Arthur Woo and Dewdney Drugs guilty of all charges except those pertaining to the transmission of exempted codeine products to PIP and imposing the following penalty:

- Mr. Arthur was suspended immediately and until he satisfactorily completes the Pharmacy Examining Board of Canada (PEBC) national exams. PEBC is the national certification body for the profession of pharmacy in Canada. This certification is granted by the PEBC to those who successfully complete the PEBC Qualifying Examination – Part I (MCQ) and Part II (OSCE).
- Upon reinstatement of his practicing license, Mr. Arthur Woo must practice under the direct supervision of a pharmacist to be approved by the Registrar of SPCP for 160 hours.
- Dewdney Drugs (1986) Ltd. operating as Dewdney Drugs must appoint a new pharmacy manager within 5 working days of notification of Mr. Arthur Woo's suspension, such pharmacist approved by the Registrar of SPCP. Failure to obtain a new pharmacy manager would result in the suspension of the proprietary pharmacy permit for Dewdney Drugs (1986) Ltd.
- Mr. Arthur Woo and Dewdney Drugs (1986) Ltd are jointly and severely responsible to pay the costs of the hearing fixed at \$42,000 within six months of the date of the Decision and Order dated April 23, 2019 (on or before October 23, 2019).
- Failure to comply with any aspects of the penalty will result in the suspension of Mr. Arthur Woo's license to practice pharmacy and suspension of the proprietary permit.

The entire Decision and Order is available for review on the following CanLII link <https://www.canlii.org/en/sk/skcppdc/doc/2019/2019skcppdc3/2019skcppdc3.html>