

SCOPE newsletter

July 2017



SASKATCHEWAN COLLEGE OF PHARMACY PROFESSIONALS

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Inaugural Address of President Justin Kosar, Saturday, May 6, 2017

Good afternoon President Gerla, distinguished guests and colleagues. It is with great pleasure and honor that I accept the responsibility of President of the Saskatchewan College of Pharmacy Professionals. I am stepping into shoes that have been filled very admirably by others before me. In my years on Council, I have already been lucky to have the leadership and guidance of four previous presidents. Kim [Borschowa], Barry [Lyons], Spiro [Kolitsas] and Bill [Gerla] – I thank each of you personally for shouldering the responsibility with such graciousness and class. It has been an absolute privilege and pleasure to work with you and all the many Council members over the years and I am excited about all that is to come during this very quick year ahead. Special thanks should also go out to Ray Joubert and all the members of SCPP staff. During my tenure on Council, I've been lucky to see the amount of dedicated hard work and stalwart support they bring to the regulation of our profession. More importantly, I'm able to call you my friends.



2017-2018 President, Justin Kosar

I want to start by stressing how proud I am to be a part of the exciting profession of pharmacy. The more the profession evolves, and the more involved I am in the Saskatchewan College of Pharmacy Professionals, the prouder I am to call myself a pharmacist. I've been lucky to participate along with everyone else on Council over the last few years in the work that ultimately led to the passing of Bill 151. The result, of course, being a fundamental shift in what our scope of practice can look like.

Interestingly, and perhaps fittingly, we once again find ourselves at a crossroads of the profession. It has been a remarkable year to watch the impact of passing Bill 151. We really are looking at the next fundamental shift in our delivery of pharmaceutical care to the people of Saskatchewan. With our new authorized practices, comes the inherent responsibility to hold up our end of the bargain in providing the best possible service for our patients and customers. In the broader sense, we have seen that governance sometimes comes down to the numbers ... simple dollars and cents, statistics, engagement polls or what have you. Along the same lines then, let us reflect on a few numbers of our own profession.

- 1,098,352 people in Saskatchewan as of the last census – split between 59.7% living in cities with the remaining 40.3% making up towns, villages, RM's, hamlets and First Nations communities.
- 1.7-1.9 million average dispensations per month across Saskatchewan for prescription medications.
- 1643 – Registered pharmacists in Saskatchewan complimented with 113 registered technicians. Of those 1600 or so, 132 new pharmacist registrations happened in 2016.

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SCPP COUNCIL 2017-2018

PRESIDENT

Justin Kosar, Saskatoon

PRESIDENT-ELECT

Leah Perrault, Swift Current

VICE PRESIDENT

Vacant

PAST PRESIDENT

Bill Gerla, Humboldt

DIVISION 1

Stephanie Miller, Weyburn

DIVISION 2

Kyla Jackson, Hudson Bay

DIVISION 3

Margaret Wheaton, Battleford

DIVISION 4

Paul Melnyk, Saskatoon

DIVISION 5

Peyman Nemati, Regina

DIVISION 6

Leah Perrault, Swift Current

DIVISION 7

Doug MacNeill, Nokomis

DIVISION 8

Marilyn Youngmans, Lloydminster

EX OFFICIO

Dean Kishor Wasan, Saskatoon
College of Pharmacy and Nutrition

PUBLIC MEMBERS

Mark Hawkins, Regina
Michael Lummerding, St. Brieux
George Thomas, Regina

PHARMACY TECHNICIAN

OBSERVERS

Lyndsay Brakstad, Tisdale
Jonina Code, Foam Lake

STUDENT OBSERVER

Jordan Kalesnikoff, Saskatoon

SCPP STAFF

DENISE CARR

Administrative Assistant

JEANNE ERIKSEN

Assistant Registrar

PAT GUILLEMIN

Senior Administrative Assistant

PERRY HERMANSON

PIP Data Quality Facilitator (term)

RAY JOUBERT

Registrar

DARLENE KING

Receptionist

CHRISTINA MCPHERSON

Administrative Assistant

HEATHER NEIRINCK

Administrative Assistant

LORI POSTNIKOFF

Field Officer, Complaints Director

JEANNETTE SANDIFORD

Field Officer, COMPASS Lead

TAMI SCHWEBIUS

Complaints Manager

BRITTANY SHARKEY

Professional Affairs Administrator

AUDREY SOLIE

Administrative Assistant

CHERYL WYATT

Administrative Assistant

- 7115 – Number of incidents reported from the 119 participating pharmacies in the COMPASS program – of which 82 were recorded as harm – 1.15% – 1 in 100.
- 371 operating pharmacies (11 more pending opening) including 82 manager changes, 14 openings and 3 closures since the beginning of 2016.

We could go on and on with facts and figures, ratios, costs, but instead I submit that perhaps the numbers don't really matter. Perhaps, in fact, we get a little lost in the numbers and forget that only a single digit should remain constant.

“One”

One patient, one wife or husband, one mother or one father, one daughter or son, one caregiver or guardian or friend. One act of helping, caring or an intervention by you on their behalf, one empathetic gesture, one nod of understanding, one chance to impact someone's life for the better.

“One” is why we do what we do. Regardless of practice site, big town or small – everyone in this profession is fundamentally tied to the principle of wanting to provide the best for their patients. The College's vision is advancing quality pharmacy care for a healthier Saskatchewan. It is structured around the belief that in order to provide the best possible pharmacy care for each one of those situations, we have to create the best possible environment in which to do so. This means being acutely aware of the needs of the patient as if they are our “One.” Ensuring best practice is not a start and end kind of game. It instead is inherently related to change, perseverance and the expectation of continuous quality improvement.

Thankfully, we are a profession that continues to rise to the challenges of providing the very best care to Saskatchewan residents. We have all seen firsthand the positive impact that expansion of pharmacist-led services has had on our province. Prescriptive authority, increasing access in both number and training for treatment of minor ailments, medication

assessments, and PACT services continue to add further value. Newer processes underway for ordering and assessing lab tests are quickly becoming a reality of our day-to-day work no matter where that work takes place. The impact of technology with respect to PIP and the eHealth viewer serves as a clear reminder of just how far and how fast we have come. Moving to an environment that includes the ability to privately counsel and assess patients is just another natural evolution that we need to integrate to our practice. Similarly, being able to continuously monitor quality is something that will be included from the College level right down to everyday practice. This growth towards excellence is a necessity for practice because it is something that I would want, it is something that you as practitioner would want and it is something that we should want for our patients.

For me, my “one” is actually two – my daughter, Autumn, and my wife, Lynette, who is also a pharmacist, and who are able to join me today. The structure of pharmacy and the model by which we should all try to measure ourselves both in compassion and care for another is quite different now than even five years ago. Looking forward, I would hope that things have changed even more five years from now. It is within that scope that SCPP and your Elected Council are looking forward to ensure practice environments for pharmacy are helping our patients, not just today, but setting the stage for years to come. Users of the health care system, the public, are demanding more and by the same token are entitled to quality health care access. We have a duty to be the best because that is fundamentally what we would expect of those looking after us. When my daughter goes to a pharmacy next year, five years from now, ten or twenty – it would be unrealistic to think that we would be practising the same way.

I leave you with a quote “We make a living by what we get, but we make a life by what we give” – Winston Churchill. To all of those retiring and the volunteer members of SCPP

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and the Pharmacy Association of Saskatchewan (PAS) – thank you for your involvement. To anyone else considering getting involved – do so, in whatever capacity you can; join a committee, run for Council, or join the PAS Board. I would also like to thank my family, my girls, for their unwavering support. Lynette and Autumn, I owe you a world of thanks because you have taught me and demonstrated for me every day just what love is.

I am honoured to serve the people and pharmacists of this province and thank Council for their vote of confidence in electing me as President. I look forward to working with and hearing from all of you. Thank you so much for your time.



Community Pharmacy Professionals
Advancing **Safety** in Saskatchewan

COMPASS Consultation Feedback

After three successful pilot phases, together with supportive research, SCPP Council has determined that the COMPASS (Community Pharmacy Professionals Advancing Safety in Saskatchewan) quality improvement program be implemented to meet the continuous quality improvement requirements proposed in the new regulatory bylaw.

Reasons for choosing COMPASS are that the program:

- aligns with health system expectations for safe patients and workplaces, including medication safety
- replaces our current pharmacy rating system with more meaningful and credible measures of quality of pharmacy services
- supports our standards of practice by emphasizing medication safety for patients and safe medication practices within the pharmacy
- helps safe practices become safer/better
- helps pharmacy professionals reach measurable performance benchmarks
- meets all of the continuous quality improvement requirements proposed in the new regulatory bylaw

Evidence supports the benefits of standardized continuous quality assurance processes in health care, including pharmacy services. As well, public demand for greater transparency in error detection, prevention and reporting is increasing. The public wants reassurance that pharmacy professionals are taking definitive steps to prevent errors and harm. COMPASS is structured to achieve these objectives.

The College requested feedback on the proposed Continuous Quality Improvement Bylaw for proprietary pharmacies. On March 15, 2017, SCPP sent the proposed bylaw along with an invitation to provide feedback to 1,742 people, including members and stakeholders.

The feedback has been compiled and is now available for review. Click [here](#) to view the report. Further background information, including the business case approved by Council, can be found on the SCPP website at www.saskpharm.ca under the COMPASS tab.

MISSION

The Saskatchewan College of Pharmacy Professionals serves the public interest by regulating the profession of pharmacy to provide safe, competent pharmacy care in Saskatchewan.

VISION

Advancing quality pharmacy care for a healthier Saskatchewan

VALUES

Professionalism

Accountability

Visionary Leadership

Collaboration

Education

GOALS

Advancing Public Safety in Pharmacy Services

Ensuring Priorities and Resources are aligned to Achieve Goals

Maintaining a Self-Regulated Profession

Increasing Recognition of Pharmacy Professionals as Essential Members of the Health Care Team

Supporting Health Care Public Policy

COMPASS Continuous Quality Improvement (CQI) Program Update

Data Sharing Agreements (DSA)

As the COMPASS Continuous Quality Improvement (CQI) Program gets closer and closer to becoming a reality, Saskatchewan community pharmacies have been signing up for COMPASS by completing a data sharing agreement (DSA) with the Institute for Safe Medication Practices (ISMP) Canada on a consistent basis. At last count, 210 out of 375 community pharmacies have signed the DSA and received or will be receiving their username and password shortly.

Community pharmacies that were part of the COMPASS pilot phases and still have their username and password, **do not** need to sign another data-sharing agreement. These pharmacies are already considered to be "signed up." If a pharmacy was part of the pilot but no longer has the username and password, another DSA will need to be signed and faxed to ISMP Canada. However, when a new DSA is signed and a new username and password is provided, all **safety-related history** with respect to medication incident reporting, medication safety self-assessment information and the quality improvement plan **will be lost**.

Pharmacy managers can access a DSA with pre-populated pharmacy information by logging into their pharmacy manager portal (an email with login information was sent to all pharmacy managers at the end of June 2017) and printing off the DSA. The printed form needs to be signed and faxed to ISMP Canada at **416-733-1146**. The fax number can also be found on the top of the DSA form.

Pharmacy managers are encouraged to sign up as soon as possible, to allow pharmacy staff to start using the tools [Community Pharmacy Incident Reporting (CPhIR) tool, the Medication Safety Self-Assessment (MSSA) tool, and the Quality Improvement (QI) tool] prior to the bylaw coming into force.

Prior to renewing the pharmacy permit for the 2017-2018 year, the pharmacy manager will need to sign the DSA. Therefore, the College is encouraging pharmacy managers to fax the signed DSA to ISMP as soon as possible. **The pharmacy permit will not be renewed until the DSA has been signed and faxed to ISMP Canada.**

Satellite Pharmacies and COMPASS

With respect to the continuous quality improvement program pharmacy permit requirement, some exceptions will apply to satellite pharmacies. The main exception is that the increase of \$500.00 being applied to pharmacy permits will not be applied to satellite pharmacy permits. The \$500.00 will include the base pharmacy and any satellite pharmacies associated with the base pharmacy.

Other exceptions will include:

- The medication safety self-assessment (MSSA) will be completed every two years by the base pharmacy in conjunction with any satellite pharmacies associated with the base pharmacy. A separate MSSA does not need to be completed for each satellite pharmacy.
- The quality improvement plan will be developed by the base pharmacy staff in conjunction with the satellite pharmacy staff and will include any improvement initiatives that apply to the satellite pharmacies. A separate improvement plan does not need to be developed for each satellite pharmacy.
- Continuous quality improvement (CQI) meetings held at the base pharmacy will include satellite pharmacy staff.
- The QI Coordinator for the base pharmacy may also be the QI Coordinator for any satellite pharmacies associated with the base pharmacy. A QI Coordinator does not have to be designated for each satellite pharmacy.

It is important to note that each satellite pharmacy will need to sign a data sharing agreement so that a unique username and password can be assigned to each satellite pharmacy. Each satellite pharmacy will report any incidents that occur at the satellite pharmacy to the Community Pharmacy Incident Reporting (CPhIR) database under this unique username and password. Any questions regarding these exceptions can be forwarded to Jeannette Sandiford at jeannette.sandiford@saskpharm.ca or at 306-848-8002.

QI Coordinator Training

Each pharmacy will need to identify one individual from the pharmacy staff to be the Quality Improvement (QI) Coordinator. The proposed bylaw states that this individual is to be a pharmacist or pharmacy technician. The employee will be responsible to take the approved COMPASS training and then train the other pharmacy staff members on the tools. They will also ensure that all pharmacy staff members are reporting quality-related events, that pharmacy staff members participate



in the completion of the MSSA every two years, and that Continuous Quality Improvement (CQI) meetings are held at appropriate times. The QI Coordinator is not responsible to do all the reporting or to solely complete the MSSA, but instead ensures these processes are completed and is the go-to person regarding safety-related issues.

Training Sessions: The first two training sessions were held on Sunday, April 23 in Regina and Sunday, May 28 in Saskatoon. Two more in-person training sessions are planned for September 2017:

- **Sunday, September 17 in Regina**
- **Sunday, September 24 in Saskatoon**

Once the in-person training sessions are complete, there will be an online training session available.

The training sessions are meant for QI Coordinators and therefore they will be given preference during registration. Provided there is room, pharmacy managers may also attend the training. The *in-person* training will be provided at no cost to the QI Coordinator and/or pharmacy manager. There may be a cost for the online training session.

Continuing Professional Development for Pharmacy Professionals (CPDPP) will soon be opening the registration for the September training sessions. Please check the [CPDPP website](#) for more information about the training and registration.

COMPASS and New Pharmacies

In preparation for a new pharmacy opening and to comply with the pending bylaw the pharmacy manager must:

- sign a data-sharing agreement (DSA) with ISMP Canada
- designate one individual in the pharmacy to be the Quality Improvement (QI) Coordinator

Note: If the QI Coordinator has not previously taken the COMPASS training, they will be required to do so within six months of the pharmacy opening.

COMPASS and Pharmacy Manager Change

If there is a change to the pharmacy manager, ensure that:

- the new pharmacy manager is aware of and has access to the COMPASS username and password
- the pharmacy manager has designated an individual to be the QI Coordinator (if the previous pharmacy manager was also the QI Coordinator)

COMPASS and New Proprietor

When there is a new proprietor, it is important that the CPhIR system username and password is provided to the new proprietor. This allows for continuity of the incident reporting information, the MSSA information and the quality improvement plan information.

In the event that the CPhIR username and password are not provided to the new owner, a new data-sharing agreement will need to be signed by the pharmacy manager and



provided to ISMP Canada. All **safety-related history** with respect to medication incident reporting, medication safety self-assessment information and the quality improvement plan **will be lost**.

COMPASS Statistics

Our statistical reports provide us with strong, numerical evidence of the value of the COMPASS program. These numbers are directly derived from the inputs provided by COMPASS pharmacies. Following are the statistics for incident reporting in the CPhIR system from September 2013 (Phase I) until the end of June 2017.

To date, there have been **7,986** incidents reported on the CPhIR system.

A breakdown of the top four types of incidents include:

- **1,992** incidents with an incorrect dose/frequency
- **1,450** incidents where the incorrect quantity was dispensed
- **1,191** incidents that involved an incorrect drug
- **630** incidents that involved an incorrect strength/concentration

The majority or **6,285** of these incidents had an outcome of NO ERROR, which means the incidents were intercepted BEFORE they reached the patient.

1,591 were NO HARM incidents, which means the incidents, reached the patient but did not cause harm.

There were **110** reported incidents that did result in HARM. Information from ISMP Canada indicated that 98 were MILD and 12 were MODERATE HARM.

81 pharmacies completed or started their online data entry for the MSSA.

97 quarterly meetings were held.

115 users have submitted at least one incident

Making pharmacy practice safer is a great place to start to ensure we are providing patients with the best care possible.

COMPASS Fees

Following is the breakdown of the \$500.00 permit fee increase:

Expense Description	Cost
CPhIR/MSSA Subscription	\$ 340.00*
Implementation, Compliance Assurance and Administrative Costs	\$ 160.00**
Total Fee Increase	\$ 500.00

* Satellite Pharmacies: SCPP will absorb the cost of the subscription for satellite pharmacies.

** If the QI Coordinator at the satellite pharmacy is the same person as in the base pharmacy, no training fee will be charged.

The Community Pharmacy Incident Reporting System (CPhIR)/ Medication Safety Self-Assessment (MSSA) subscription is the largest portion of the \$500.00 cost. The rest of the cost goes towards training, compliance and monitoring.

For added clarity, the \$340.00 subscription fee is paid to ISMP Canada for use by participating pharmacies of their CPhIR system and MSSA tools, along with other resources intended to enhance the usefulness of these tools. For this year, the \$160.00 implementation fee is directed towards providing training to every pharmacy's Quality Improvement (QI) Coordinator, and pharmacy manager or other staff and interested parties, as space permits.

BC Centre on Substance Use Online Addiction Medicine Diploma program is Now Live

The British Columbia Centre on Substance Use announced the launch of their Online Addiction Medicine Diploma program. This UBC CPD accredited diploma program is a free course targeted at health care professionals interested in learning more about providing care to patients with a range of substance use disorders. Each module contains a lecture given by a content expert as well as opportunities to answer knowledge testing questions.

To register, click here: <http://www.bccsu.ca/registration/>. This self-directed learning program has not been accredited by CCEPP.

Course objectives

By participating in this comprehensive online program, learners will build competence in substance use care and addiction medicine by:

- Incorporating screening, diagnosis, and brief intervention and referral to treatment for substance use disorders in clinical practice
- Selecting the appropriate pharmacological and psychosocial treatment interventions based on the

best evidence as well as individual patient needs, circumstances, and preferences

- Providing safe and effective treatment to patients and their families throughout the induction, maintenance, and/or discontinuation process across the continuum of care for substance use disorders
- Setting treatment goals, monitoring and evaluating progress, and providing patient-centered support across the continuum of care for substance use disorders
- Appreciating the complexity of substance use disorders, diversity of care, and providing informed referrals to evidence-based support services
- Promoting recovery, safety, wellness, and harm reduction to improve patient care and support for those with substance use disorders
- Implementing strategies for safer prescribing practices for medications with abuse/diversion potential (i.e. opioids for analgesia, benzodiazepines)

Pharmacy Association of Saskatchewan Annual Conference

Awards Guest Reception

The Pharmacy Association of Saskatchewan (PAS) Annual Conference was held at TCU Place in Saskatoon on the weekend of May 5 to 7, 2017.

Special guests of the Saskatchewan College of Pharmacy Professionals (SCPP) were invited to a reception prior to the opening banquet to meet their former classmates and other award recipients, share a few moments and have their photos taken for posterity. The 25 and 50-year graduates of the College of Pharmacy gathered to reminisce, talk about their exploits at the university and share where their lives have taken them since last they were together.

Also invited were the College's Honorary Life Members and Honorary Members to welcome a new inductee into the fold. Mr. Darryl Leshko of Melville was selected for this honour in 2016, but due to prior commitments, he was unable to attend the Awards Banquet last year. The College was very pleased that Darryl and his guests were able to join us this year to recognize his many years of service to the College.

Also joining the group were several special honorees that would be recognized for their achievements later in the evening.



SCPP Awards Banquet

Partnering with PAS again this year, the Saskatchewan College of Pharmacy Professionals (SCPP) opened the weekend with the Annual Awards Banquet to honour those members, past and current, who have distinguished themselves in the field of pharmacy.

PAS President, Julia Bareham, opened the conference and welcomed those in attendance to the event. SCPP President, Bill Gerla, assumed the role of Master of Ceremonies for the evening banquet and program.

Special Guests

The program began with the introduction of Grant Hladun, President of the Class of 1992. Grant shared a few memories and introduced each of his classmates in attendance. Each came forward to accept a SCPP 25-year souvenir pin from President Bill Gerla and received a warm reception from those gathered.



Back Row: Tyler Higgins, Colette Stan, Grant Hladun.

Middle Row: Coral Lafond, Robert (Brian) Meyer, Linda Muzyka, Lorelei Miller, Twyla Becker, Diane Jones, Mike Remarchuk, Diane Mitchell.

Front Row: Lisa Linnick, Connie Kish, Dianna Campbell

President Gerla then invited the SCPP Registrar, Ray Joubert, to read the citations and introduce the members of the Class of 1967. Denis Palmier of Fort Qu'Appelle shared tales from their days at Thorvaldson and before that, the old Annex Building on campus and revealed something about a sports trip via train to Edmonton. Apparently what happens on the train, stays on the train...at least for 50 years!



Back Row: Mike Werezak, Lorna Pederson, Lorne Wanner, Gladys Foster, Dennis Derbowka, David Huber.
Front Row: Morgan Adam, Denis Palmier, Syl Gayowski.



Ken Galloway

Ray Joubert then introduced a special guest, Ken Galloway of Central Butte. Ken marks a significant milestone in 2017 as he celebrates his 65th year as a practising pharmacist. Since his start in Regina at Jolly Drugs, Ken has owned and operated Galloway's Pharmacy in Rockglen, later relocating the pharmacy to Central Butte. Ken was very active in his communities where he taught swimming, water skiing and snow skiing. He became a certified Red Cross swimming instructor and examiner, and a certified instructor in downhill skiing.

Ken's other passion is aviation. He has owned and piloted small planes and developed a small aircraft hangar and grass runway, which he eventually gifted to the town of Central Butte.

Ken has decided to move to the Retired Register at the end of June and carries with him the distinction of being the longest practising member in the history of the College. In recognition of his 65 years of dedicated practice and service to his community, it was a great honour to award Ken the SCPP Presidential Citation.

SCPP Staff Recognition

Registrar Ray Joubert recognized SCPP staff member Pat Guillemain for 25 years of service to the College. Coming to SCPP as a young “secretary,” she has developed her skills and expertise through hard work and curiosity. There are few tasks at the College that Pat has not been involved with at one time or another. Many members will recognize her pleasant voice on the phone, and the person behind it who was always ready to listen and assist.



Pat Guillemain, Bill Gerla

For the past several years, Pat has worked in the area of proprietary pharmacies: openings and closings, renovations, relocations, pharmacy manager changes etc. She is responsible for tracking these changes and working closely with the Ministry of Health, wholesales and third party payers to facilitate these transitions.

Pat’s other area of responsibility is “systems management.” Working with the College’s contracted IT developers and systems staff at Olatech and FACT Computers, she oversees all new and existing program development, implementation and maintenance, whether it be pharmacy practice reviews, online complaint submissions, registrations for membership and proprietary pharmacy permits, or registering for College events or Advanced Method Certification.

Pat recalled the changes during her time at the College: changes to the office environment and changes to pharmacy practice in the province. She gave kudos to several co-workers and the many pharmacists she has worked with during that time. Congratulations Pat on this significant achievement!

President Gerla then joined Registrar Ray Joubert at the podium to recognize another milestone anniversary at the SCPP office. Bill shared that this is also Ray’s 40th anniversary with the College. Bill reviewed highlights of the College over those four decades and thanked Ray for his leadership, commitment to the profession and his personal mentorship and guidance. Ray responded with very heartfelt thanks for the support he has received.



Bill Gerla, Ray Joubert

Honorary Life Member

Last spring, Darryl Leshko of Melville was awarded an Honorary Life Member Award but was unable to attend the conference to accept his award. At that time, the College promised to invite him to the 2017 Awards Banquet so he could accept the award in person.

The award terms of reference state, “An Honorary Life Member Award will be presented to recognize a member of the Saskatchewan College of Pharmacy Professionals (SCPP) for outstanding contributions to the profession and/or the Saskatchewan College of Pharmacy Professionals (SCPP) beyond the normal call of professional or voluntary obligations.



Darryl Leshko

An Honorary Life Member Award may be granted in recognition of:

1. A distinguished record of professional service to the community;
2. And/or outstanding contribution to the SCPP;
3. And/or a distinguished record of service to the SCPP;
4. And/or specific achievements that enhanced the profession;
5. And/or long term service to the profession with a distinguished record.”

Darryl joined his first SPhA committee in 1983 and has remained an active participant in various committees and task forces up to the present day. Darryl joined Council as Councillor for Division 1 in 1987 and held the position of President for the 1992-1993 licence year.

Joining Darryl for the banquet was his mother Katie, three cousins, and his life-long friends and business partners Glenn and Linda Miller.

On May 5, 2017, the highest honour of the College, that of Honorary Life Member, was bestowed to Darryl Leshko in grateful recognition of invaluable service rendered to the profession.

Following the Awards program, the University of Saskatchewan College of Pharmacy and Nutrition hosted an Alumni Reception and sponsored dessert. Everyone was invited for coffee and dessert, which gave people an opportunity to visit with colleagues and congratulate the evening’s honourees.

Annual General Meeting – Saturday, May 6, 2017 – TCU Place Saskatoon

President Bill Gerla assumed the Chair for the 106th Annual General Meeting of the Saskatchewan College of Pharmacy Professionals. Chair Gerla opened the meeting by welcoming the membership and thanked them for their attendance. He announced that Registrar Ray Joubert will be retiring from his position effective December 31, 2017 after celebrating 40 years with the College. Ray has agreed to stay on with the College until December 31, 2018, to assist the new Registrar during the transition and to work on special projects for the College.

Chair Gerla introduced the Council members in attendance: Elected Councillors from the divisions; ex-officio members, the two pharmacy technician observers and the student representative from the College of Pharmacy and Nutrition.

Chair Gerla took a few moments to thank those retiring from Council: Pamela Anderson, public member; Geoff Barton; Shannon Klotz; Spiro Kolitsas and Chet Mack, Elected Councillors. Chair Gerla thanked this year's Senior Stick, Steven Kary for representing the pharmacy students on Council.

New Council for the 2017-2018 membership year beginning July 1, 2017:

President	Justin Kosar
President Elect	Leah Perrault
Vice President	Vacant
Past President	Bill Gerla
Division 1	Stephanie Miller
Division 2	Kyla Jackson
Division 3	Margaret Wheaton
Division 4	Paul Melnyk
Division 5	Peyman Nemati
Division 6	Leah Perrault
Division 7	Doug MacNeill
Division 8	Marilyn Youngmans
Public Members	Mark Hawkins Michael Lummerding George Thomas Vacancy
Ex-Officio Alternate	Dean Kishor Wasan Dr. Yvonne Shevchuk
Pharmacy Technician Observers	Jonina Code Lyndsay Brakstad
Senior Stick	Jordan Kalesnikoff

Chair Gerla recognized the following SCPP appointees:

Danielle Larocque	Canadian Council on Continuing Education in Pharmacy (CCCEP)
Barry Lyons	National Association of Pharmacy Regulatory Authorities (NAPRA)
Kendra Townsend	Pharmacy Examining Board of Canada (PEBC)

There was no business arising from the Minutes of the 105th Annual General Meeting held on April 30, 2016.

The general assembly was asked to rise for a moment of silent tribute to members of the College who we have lost this year:

Stan Audette Sr.	Colleen Howard
Victor Bartle	Norman Jansen
Sarah Boardman	Iris Johnston
Dugald (Dug) Cameron	Gary Mainprize
Norma Cornwell	Herbert Martin
Nancy Harman	Betty Riddell
Lawrence (Bud) Haverstock	Wendy Spiers
Stanley Holding	Orville Wagner
	Helen Whitmore

The following reports were presented to update the members present as to the workings of the College.

- a. The President's Report
- b. The Registrar's Report
 - i. Ray Joubert introduced the new College logo as shown here:



**SASKATCHEWAN
COLLEGE OF PHARMACY
PROFESSIONALS**

- ii. He also announced that the College office would be moving to 221A – 1900 Albert Street, Regina in the weeks ahead.



- c. The Auditor's Report
- d. Consideration of the Annual Report as printed
- e. College of Pharmacy and Nutrition Report – during the Dean's report, Kishor Wasan informed those in attendance of the sudden passing of Dr. Adil J. Nazarali who had been a faculty member at the College of Pharmacy and Nutrition since 1995.

There were no questions raised regarding any of the reports.

As there was no new business brought forward, the meeting was adjourned at 10:50 am.

The President's Luncheon – Saturday, May 6, 2017

The afternoon proceeded with President Bill Gerla acting as Master of Ceremonies for the SCPP buffet luncheon and program.

The event recognized the end of the presidential year for the outgoing president, Bill Gerla, and welcomed the incoming president, Justin Kosar. In addition, there were several awards presented to members who had been nominated for special recognition by their peers and had been selected by the Awards and Honours Committee for their achievements.

1. The **SCPP Certificate of Recognition** is presented to members for their outstanding service to SCPP.

a. Upon retirement at completion of their term as Councillor:

- Pamela Anderson, public member
- Geoff Barton joined Council on July 1, 2013 as Councillor for Division 3
- Chet Mack joined Council on July 1, 2015 as Councillor for Division 5
- Shannon Klotz joined Council on July 1, 2013 as Councillor for Division 1
- Spiro Kolitsas joined Council on July 1, 2009 as Councillor for Division 5. During the years following, Spiro held all the executive positions with the College, ending his year as Past-President, June 30, 2017.



Bill Gerla, Chet Mack



Bill Gerla, Spiro Kolitsas



Bill Gerla, Geoff Barton

b. Upon retirement from the Awards and Honours Committee:

- Bill Paterson joined the Awards and Honours Committee as the Chair in 2007 and has just this year stepped away from the Committee.

c. Upon retirement from the Registration and Licensing Committee:

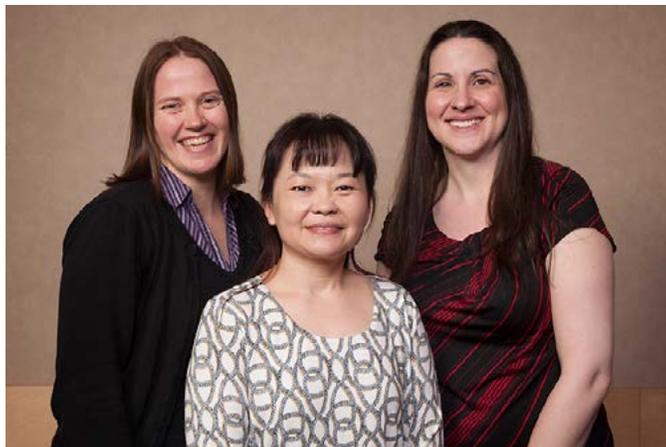
- Mike Davis has been the Chair of the Committee since 1998
- Kimberley Smith has been active on the Committee since 1998

d. Upon retirement as the SCPP appointee to the University of Saskatchewan Senate:

- Doug Spitzig has sat as our appointee to the U of S Senate since 2010

e. Upon the dissolution of the Expert Advisory Committee for Pharmacy Technician Regulation:

- Lindsay Brakstad, PhT
- Janis Johnson, BSP
- Sue Mack-Klinger, BSP
- Shannan Neubauer, BSP



Left to right: Janis Johnson, Sue Mack-Klinger, Lyndsay Brakstad
Missing: Shannan Neubauer, Marianne Didowycz, Francis Schmeichel

2. The **SCPP Award of Merit** is presented to recognize any person, group or organization who is not a member of the College, who through their active participation has promoted SCPP and/or the profession of pharmacy in Saskatchewan.

a. Upon the dissolution of the Expert Advisory Committee for Pharmacy Technician Regulation:

- Marianne Didowycz is a consultant with the Saskatchewan Association of Health Organizations (SAHO)
- Francis Schmeichel, Director, Classification and Compensation with the Saskatchewan Association of Health Organizations (SAHO)

b. Upon the retirement as the SCPP appointee to the Canadian Council on Continuing Education in Pharmacy (CCCEP)

- Lisa Bagonluri was our appointee to the national organization from 2010 to 2016

3. The **Emerald Achievement Award** is granted to a member who has been an active SCPP member for at least 35 years. This is to recognize a lifetime of dedicated service to the people of Saskatchewan.

- Lorraine Wisser



Bill Gerla, Lorraine Wisser

4. **Safety Excellence Award** is a new award in 2017 and is presented to recognize a member of SCPP, or a health care related group or organization to which the member belongs, who has made a special contribution to pharmacy in the area of increasing safety with one outstanding contribution or a series of achievements that has enhanced patient or medication safety.

a. **Amy Smith** for her leadership of the pediatric oncology team who developed new pre-printed chemotherapy orders and revised exiting pre-printed orders. 74 new pre-printed chemotherapy orders and 96 revised pre-printed orders have been finalized. In May of 2015, 24% of chemotherapy orders were written on pre-printed orders and as of May 2016, 88% of orders are now written on standardized pre-printed orders. Due to this work, order clarifications and interruptions have drastically decreased.



Bill Gerla, Amy Smith

- b. The **SMART team (Safer Medication Administration thRough Technology)**. The SMART project involved a multi-disciplinary team made up of Senior Leadership, Pharmacy, Nursing, Material Management, Information Technology and Clinical Engineering staff from all Regional Health Authorities in Saskatchewan and the Saskatchewan Cancer Agency. The project was tasked with standardizing medication administration via large volume Hospira 360 Plum Pumps. Those nominated for this recognition are: Allison Wells, Kelly Babcock, Cynthia Berry, Barrett Blue, Richard Cashin, Terrance Davidson, Carolyn Gray, Janet Harding, Barry Lyons, Corry MacWilliam, Lisa Phillips, Patrick Robertson, Blair Seifert, Doug Sellinger, Darin Walter, Marilyn Youngmans, Doreen Zimmer and Monique Zwack.



Back row: Corry MacWilliam, Barry Lyons, Bill Gerla, Monique Zwack.
Front row: Carolyn Gray, Allison Wells, Doreen Zimmer, Kelly Babcock, Blair Seifert

- c. The **IV Formulary Maintenance Team (IVMFT)**. The objective of the program is to maintain and update the provincial drug library for SMART pumps as well as maintaining the related adult and pediatric parenteral drug monographs used in association with these SMART pumps. Those nominated are Barry Lyons, John Bunker, Terrance Davidson, Corey Herod, James Lacey, Corry MacWilliam, Shannan Neubauer, Doug Sellinger, Darin Walter and Monique Zwack. Several of those involved in the IVMF Team were unable to join us.



Barry Lyons, Corry MacWilliam, John Bunker, Monique Zwack, Bill Gerla

5. The **Presidential Citation** is presented to recognize an SCPP member who has made special contributions to pharmacy and/or one outstanding contribution or specific achievement that has enhanced the profession of pharmacy.

Karen McDermaid was nominated for her leadership role and volunteerism in the community and the numerous pharmacy services she brought to the community. She served on CSHP SK Branch for eight years, including the role of President in 1999-2000.

Karen has been a Clinical Instructor at the College of Pharmacy and Nutrition and mentored many Structured Practice Experience Program (SPEP) students in Moosomin.



Bill Gerla, Karen McDermaid

She has been a member of numerous committees with SCPP and CSHP and most recently has been the SCPP appointee to the Pharmacy Examining Board of Canada (PEBC) Board of Directors. Karen served as President of PEBC in 2016.

Karen is a Certified Diabetic Educator maintaining an active clinical role for her diabetic patients and serving on numerous Canadian Diabetes Association Committees.

President Bill Gerla gave his farewell address, recapping some major events during his year in office. He said it had been an exciting year for the profession and a busy year for the College. A new strategic plan has set a course for the College for the next three to five years and the College is well on their way with its implementation. A new logo was introduced at the annual general meeting. As a member of the Building Committee, Bill oversaw the move of the College office from the Pasqua Street location to Sherwood Place in downtown Regina.

Registrar Ray Joubert invited President-Elect Justin Kosar to join him at the podium for the Presidential Installation. It is the President's duty to:

- preside in Council and over all meetings of the College
- to sign all certificates, diplomas and other instruments or documents executed on behalf of the College
- to present a report to the annual meeting of the College and to be, ex-officio, a member of all committees

Further, it is the President's duty to conduct the affairs of the College so that its members may have pride in the profession, and so that the citizens of Saskatchewan recognize that they have been professionally served by those whom the office represents.



Ray Joubert, Justin Kosar

President Justin Kosar's year in office began on July 1, 2017. Please see President's Kosar's inaugural address on the cover of this issue.



Dayle Acorn, Bill Gerla

CFP Past-President's Award

President-Elect Kosar welcomed a special guest back to Saskatchewan, Dayle Acorn, Executive Director of the Canadian Foundation of Pharmacy (CFP). Each year CFP recognizes the dedication and efforts of our outgoing President with a beautiful plaque and this year he was in attendance to personally present the award to President Gerla.

Final Words

SCPP would like to thank the conference participants for their attendance.

Please save the dates for next year's conference in Regina on April 27-29, 2018.

SCPP Pharmacy Technician Graduation Luncheon

The first annual SCPP Graduation Luncheon for the graduates of the Pharmacy Technician program at Saskatchewan Polytechnic was held at the Hilton Garden Inn on May 26, 2017.



First Annual SCPP Pharmacy Technician Graduation Luncheon

To recognize the achievements of the 2017 graduating class, President-Elect Justin Kosar welcomed the graduates and their guests to what will now become an annual tradition, the SCPP Pharmacy Technician Graduation Luncheon. The event followed the morning graduation ceremonies where 11 students accepted their certificates of completion from their school.

Dr. Netha Dyck, Dean of Nursing and Health Sciences, joined the event to share her thoughts and give best wishes to the students as they embark on new careers.

President-Elect Justin Kosar brought warm personal greetings and congratulations from the College for successful and fulfilling careers. He encouraged the graduates to become involved in the profession by sharing what his involvement has meant to him and helped them envision what it could become for each of them.



Justin Kosar



David Kiel

David Kiel, President of the Pharmacy Technician Society of Saskatchewan (PTSSK), welcomed the graduates to the profession and invited them to become active in their profession and to consider an advocacy role.

Councillor for Division 5, Chet Mack, introduced the Saskatchewan College of Pharmacy Professionals Academic Excellence Award and presented the award to Josiah Flaman as the graduate with the highest grade point average.



Josiah Flaman, Chet Mack

Program Head Sue Mack-Klinger introduced the program faculty and staff and shared her thoughts on the year and hopes for the students as they leave the program and join the pharmacy technician profession.



Sue Mack-Klinger

Josiah Flaman thanked the College, and the faculty and staff at Saskatchewan Polytechnic and preceptors who have guided the students during the year. He led his classmates in reciting the newly signed Code of Ethics.



Josiah Flaman

Registrar Ray Joubert invited the class to embrace their profession and all that it means: to keep the welfare of their patients always upper most in their minds. He also advocated that they ensure they were caring for themselves so they could care well for others.

As the graduates were introduced, they received gifts from the College and were invited to sign their profession's Code of Ethics.



Morgan Crapley, Ray Joubert

This new event in the College's calendar was considered a success and SPCP thanks those in attendance for making it a special send off for the graduates.



Back row (L to R): Josiah Flaman, Ashlee Perrin, Melissa Rowan, Gurveen Sidhu, Andrew Warren.
 Front row (L to R): Allyscia Stein, Dayna Firby, Terrilee Johnstone, Morgan Crapley
 Missing: Wrenze Abuan

61st Annual SSCP Convocation Luncheon

The 61st Annual Saskatchewan College of Pharmacy Professionals' Convocation Luncheon was held on Thursday, June 8, 2017, at TCU Place in Saskatoon, following the convocation ceremony of the graduating class of College of Pharmacy and Nutrition at the University of Saskatchewan.

June 8, 2017, was a big day for the graduating class of the College of Pharmacy and Nutrition at the University of Saskatchewan. As the students crossed the stage to receive their degrees from the Chancellor and the Dean, they left behind their status of student and received their degrees as a welcome into their new station as graduates.

As the regulatory body for the profession of pharmacy in Saskatchewan, the Saskatchewan College of Pharmacy Professionals (SCPP) proudly hosted the 61st Annual Convocation Luncheon for the graduates and their guests. Master of Ceremonies, President Bill Gerla, welcomed the graduates and their family and friends, College of Pharmacy and Nutrition faculty and staff, former faculty and SCPP Councillors and SCPP staff. The luncheon is a time to celebrate the graduates' accomplishments and to recognize the College of Pharmacy and Nutrition faculty and staff that have trained and mentored the students during their pharmacy education. It is also an opportunity for the graduates and guests to relax and savour the moment.



Myla Wollbaum



Suzanne Gulka



Master of Ceremonies, Bill Gerla



Christine Hrudka

Many organizations were present to share in the celebration of the graduates. Greetings were brought by: Ms. Myla Wollbaum, Director of Professional Practice, Pharmacy Association of Saskatchewan; Ms. Suzanne Gulka, President, Canadian Society of Hospital Pharmacists – Saskatchewan Branch; and Ms. Christine Hrudka, Saskatchewan Board Member, Canadian Pharmacists Association.



Justin Kosar, Kirsten Edmunds

President-Elect Justin Kosar presented the SPCP Awards for academic achievement to:

Ms. Kirsten Edmunds of Tisdale received the Gold Medal and Robert Martin Prize as the most distinguished graduate of the class of 2017. Kirsten graduated with the highest average over the four-year program. Kirsten will begin her community practice in Tisdale.

Ms. Brooke Carroll of Fort Qu'Appelle was awarded the Campbell Prize. She plans to enter a community practice in Balcarres. Unfortunately, Brooke was unable to attend.



Sandy Knowles

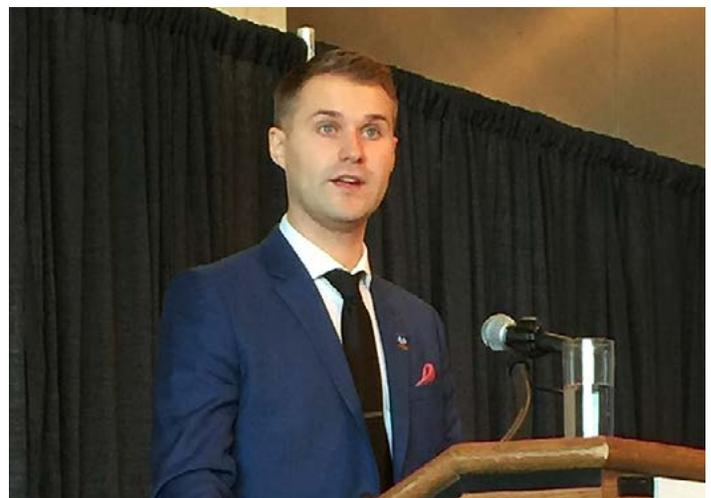
Dean Kish Wasan introduced the faculty and staff that were in attendance at the luncheon. He then presented his Executive Assistant, Sandy Knowles, with the College of Pharmacy and Nutrition Dean's Staff Award for Commitment and Excellence. Established in 2016, the award recognizes those who provide exemplary service toward fulfilling the college mission. Sandy is the first recipient of this award.

Associate Dean (Academic) Yvonne Shevchuk presented several awards and prizes to the many deserving graduates based on academic achievement and community involvement.



Yvonne Shevchuk

Following the remarks and congratulations from Registrar Ray Joubert on behalf of the profession to the graduating class, Senior Stick, Steven Kary of Langham responded on behalf of the graduates. Steven thanked the parents for their years of support and encouragement, the faculty for their patience and guidance and the Saskatchewan College of Pharmacy Professionals for the warm welcome to the profession and the luncheon. He then asked his classmates to join him in reciting the Oath of Maimonides.



Steven Kary



Applause in appreciation for Registrar Ray Joubert

Before thanking everyone for their attendance, President Bill Gerla took a few moments to acknowledge the recent announcement of Registrar Joubert who will be retiring at the end of 2017. Bill shared that Ray has been a dedicated lecturer at the College of Pharmacy and Nutrition and a mentor to hundreds of students over his 40 year career at the College (formerly the Saskatchewan Pharmaceutical Association). Bill's words were met with a rousing standing ovation.

For many graduates, June 8, 2017, was a time to enjoy one last day together. The graduation banquet and dance followed later that evening.



Graduating Class of 2017

On behalf of the Saskatchewan College of Pharmacy Professionals, congratulations to all of the graduates and best wishes for all that lies ahead in both your professional and personal journeys.

Membership Summary – July 1, 2017

	2011	2012	2013	2014	2015	2016	2017
PHARMACISTS							
Practising	1317	1373	1418	1479	1521	1579	1629
Community	n/a	976	965	969	1030	1064	1086
Hospital	n/a	231	245	250	268	275	286
Out-of-Province	n/a	84	35	21	39	45	46
Other	n/a	38	119	176	129	139	140
Conditional Practising	n/a	44	54	63	55	56	71
Non-Practising	52	45	44	48	45	48	49
Associate	59	55	50	48	47	43	41
Retired	85	91	91	99	101	96	99
Total	1513	1564	1603	1674	1714	1766	1818
Terminations	77	79	69	65	71	79	89
PHARMACY TECHNICIANS							
Practising	–	–	–	–	–	33	138
Community	–	–	–	–	–	9	43
Hospital	–	–	–	–	–	24	85
Other	–	–	–	–	–	0	3
Out-of-Province	–	–	–	–	–	–	7
Non Practising	–	–	–	–	–	–	2
Total	–	–	–	–	–	33	140
Terminations	–	–	–	–	–	–	13

Summary

As of July 1, 2017, there were 1,818 pharmacist members on the register, compared to 1,766 members in July 2016. This year's total consists of: 1,629 practising pharmacist members, 49 non-practising pharmacist members, 41 associate pharmacist members and 99 retired pharmacist members. As well, there were 140 pharmacy technicians on the register, compared to 33 in July 2016.

Outside Saskatchewan Candidates

Between July 1, 2016 and June 30, 2017 there were 41 candidates from outside of Saskatchewan who registered (of the 41, five were University of Saskatchewan graduates). There were four International Pharmacy Graduates (IPGs) who registered as practising members during that time.

University of Saskatchewan BSP Graduates

There were 89 graduates from the 2017 BSP class at the University of Saskatchewan. From the group of 89 graduates, 67 became registered initially as Conditional Practising Members on or before July 1.

Welcome

SCPP wishes to welcome the College's newest members and encourages them to become active in their profession within their communities and provincially by working with the College and other regulatory and advocacy bodies.

Notes From the Field

Secure Storage of Medications for Patients

The following is a reminder of the need to discuss safe and secure storage of medications when dispensing any medication to a patient which may cause harm to others if ingested.

The Saskatoon Police Service reported the following advisory on July 3, 2017:

The Saskatoon Police Service is advising the public of a break and enter that occurred to a residence in Saskatoon on June 27, 2017. Taken during the break and enter was 8 vials of a drug known as Sufentanyl. This drug has been described as being 10 times stronger than Fentanyl. The drug may cause serious injury or death if taken.

Police want to warn the public that any drug taken which has not been prescribed by a doctor, and dispensed by a pharmacist, pose a great risk to safety.

Anyone with information regarding this theft is asked to contact the Saskatoon Police Service at 306-975-8300 or Crime Stoppers at 1-800-222-8477.

(Occurrence Number: 17-67982)

First Aid and CPR/AED Certification Renewal

Q: Regarding Advanced Method Certification, what does “current” or “up-to-date” Standard First Aid and CPR Level C with AED training mean?

A1: From the Canadian Red Cross website and confirmed with the Regina office:

Certification training provides a three-year certification in Standard First Aid, CPR Level A, C, or HCP and AED.

Before certification expires, certificate holders must do the one-day refresher course to update their training. If the certification is allowed to expire, even for one day, the individual will need to retake the two-day certification course.

A2: From the St. John’s Ambulance website and confirmed with the Regina office:

All First Aid certificates (First Aid and CPR/AED) are valid for three years. However, with CPR/AED training, it is recommended that the training be updated *annually*, but the certification is valid for three years.

Advanced Method Training Certification

Qualified members were sent a notice that the option to apply or renew the Advanced Method Certification was not available at the time of membership renewal this year. Now that the option has been made available, the College would like to remind those who wish to offer injections this flu season, but have not yet renewed their certificate, to log onto the member portal to apply or renew their SSCP Advanced Method Training certificate. Members should check the date on their current Advanced Method Certificate. If the “valid to date” says anything other than June 30, 2018, the member will not be authorized to provide injections until such time as re-certification has been completed. Should members

have the qualifications, but do not have a current certificate, they are required to log on to the member portal to apply.

For those members who do not have a valid certificate, it is assumed that the member does not wish to renew and therefore will NOT be offering injection services.

As a reminder, although annual renewal no longer requires that members self-declare that they have given at least one injection during the past year, the member is responsible to self-assess their competence and to take advantage of “refresher” education if warranted.

Discipline Matters

CanLII is a non-profit organization that has been engaged by the law societies of Canada that are members of the [Federation of Law Societies of Canada](#) to establish, operate, maintain and provide to the law societies a website dedicated to providing continuous access to a virtual library of Canadian legal information. CanLII's goal is to make Canadian law accessible on the Internet. The Decision and Order is posted on the CanLII website at <https://www.canlii.org/en/sk/skcpdc/>.

Arthur Woo and Dewdney Drugs (1986) Ltd. decision

On February 16, 2017, the Discipline Committee was convened to consider charges that the Respondents were guilty of professional misconduct and proprietary misconduct respectively within the meaning of Sections 25 and 26 of [The Pharmacy and Pharmacy Disciplines Act](#) (the Act).

The hearing proceeded by an Agreed Statement of Facts which included the admission of the Respondents' action constituting professional misconduct and proprietary misconduct.

The following is a summary of the formal charges against the respondents:

- (a) Between approximately January 1, 2014, and January 1, 2015, the Respondents dispensed various and multiple prescription drugs to 27 residents of a group home who had coverage through Saskatchewan Health without transmitting the required information to the Pharmaceutical Information Program (PIP) and Provincial Drug Plan Claims System (Drug Plan). As such, the Respondents breached section 3.3(2) of *The Prescription Drugs Act* and the Proprietor Agreement with the Saskatchewan Minister of Health.
- (b) Without the approval of the practitioner, the Respondents dispensed numerous and multiple refills of Metronidazole 250mg, Ramipril 2.5mg, Diltiazem CD 120mg and Senokot S to one group home resident.
- (c) Further to (b), the Respondents created false and incorrect pharmacy records identifying the practitioner.
- (d) The Respondents failed to maintain and retain prescription records for numerous group home residents, including prescriptions for medications listed in *The Controlled Drugs and Substances Act* (CDSA) and corresponding *Narcotic Control Regulations*.
- (e) The Respondents dispensed Concerta 54mg to a patient (not a resident of the group home) on three occasions in 2016 without transmitting the information to PIP and the Drug Plan. As such, breaching section 3.3(2) of *The Prescription Drugs Act* and the Proprietor Agreement with the Saskatchewan Minister of Health.
- (f) The Respondents refused and failed to transfer the prescription records of the group home patients on a timely basis to the pharmacy.

The Discipline Committee agreed that the charges constituted professional misconduct and proprietary misconduct, as those terms are defined in the Act, and amount to a breach of *The Prescription Drugs Act*, the *Narcotic Control Regulations*, the Regulatory Bylaws of the Saskatchewan College of Pharmacy Professionals as well as the NAPRA Model Standards of Practice for Canadian Pharmacists.

The Discipline Committee in summary ordered that: Mr. Woo pay a fine in the amount of \$3,500 and the proprietor pay a fine in the amount of \$11,000 for charges (b), (c) and (d) and Mr. Woo pay a fine in the amount of \$5,000 and the proprietor pay a fine of \$15,000 for charges (a) and (e). Mr. Woo was also ordered to complete a customized course focusing on the purpose of PIP and its role within the healthcare system, including hands on training.

Gordon Stueck decision

On February 16, 2017, the Discipline Committee was convened to consider charges that the Respondent was guilty of professional incompetence and professional misconduct respectively within the meaning of Sections 24 and 25 of *The Pharmacy and Pharmacy Disciplines Act* (the Act).

The hearing proceeded by an Agreed Statement of Facts which included the admission of the Respondent's action constituting professional incompetence and professional misconduct.

The following is a summary of the formal charges against the respondent:

1. On or about May 10, 2014, the Respondent prescribe and dispensed Tobradex eye drops to a patient where none of the situations of prescriptive authority set out in Part K, sections 5 and 9 of the College Regulatory Bylaws applied.
2. On or about September 24, 2017, the Respondent dispensed Atorvastatin 80mg, Gliclazide 30mg, Metformin 850mg, Lantus Solostru 100unit/ml, Metoprolol 50mg and Candesartan 16mg to a patient without lawful authority and contrary to the *Food and Drug Regulations*.
3. On or about January 13, 2015, dispensed Humulin 30/70 cartridge and Metformin 500mg to a patient without lawful authority and contrary to the *Food and Drug Regulations*.
4. On or about October 10, 2015, dispensed Lorazepam 1mg, a controlled substance, to a patient without lawful authority and contrary to the *Controlled Drugs and Substances Act* and *Benzodiazepine and Other Targeted Substances Regulations*.
5. On or about October 10, 2015, dispensed Citalopram 20mg to a patient without lawful authority and contrary to the *Food and Drugs Regulations*.

6. Created inaccurate records in the Provincial Drug Plan database which is accessible through the Pharmaceutical Information Program by inaccurately identifying the prescriber.

The Discipline Committee agreed that the charges constituted professional misconduct and proprietary misconduct, as those terms are defined in the Act, and amount to a breach of the *Control Drugs and Substances*

Act, the Benzodiazepine and other Targeted Substances Regulations, the *Food and Drugs Regulations* and the Regulatory Bylaws of the Saskatchewan College of Pharmacy Professionals as well as the NAPRA Model Standards of Practice for Canadian Pharmacists.

The Discipline Committee in summary ordered that: Mr. Stueck be reprimanded and pay costs of the investigation hearing in the amount of \$12,000.

Shared Learning Opportunity – Duloxetine vs Dexilant

On April 11, 2017, a patient contacted his pharmacy to refill his Duloxetine 30mg and 60mg capsules. When the prescription was filled, the patient was incorrectly provided Dexilant 30mg and 60mg capsules. Despite the prescription being counted by a pharmacy assistant and then checked by the pharmacist, the incorrect medication was provided to the patient. The error was not identified until the patient contacted the pharmacy for his subsequent refill on May 5, 2017. At that time, the patient asked when the company had changed the appearance of the capsules. The error was not confirmed until May 9, 2017, when the patient brought in the remainder of the capsules.

The patient did experience mild harm from the incident. He had Duloxetine withdrawal symptoms initially when starting the medication provided him on April 11. The patient did not attribute these symptoms to the change in medication until the error was discussed with the pharmacist. The pharmacist explained what happened and apologized for the mistake. The physician was also notified of the error.

When the error was discussed with the pharmacy staff to determine what happened, the following contributing factors and system deficiencies were identified:

- Look-alike/sound-alike drugs: Dexilant and Duloxetine. Although the staff had not previously thought of these two drugs as a look-alike/sound-alike pair, they realized that they were, especially since both medications are available in the same strengths.
- Look-alike bottles in close proximity on dispensary shelf: The brands stocked for the two medications, Duloxetine and Dexilant, have bottles that are similar in size and shape.
- Internal dispensary issues:
 - Due to the small dispensary size and limited shelf space, the pharmacy staff often run out of space on the counter in the dispensary when it is very busy. In some cases, these space limitations result in stock bottles shifting away from the position of the dispensed medication.



- During busy times, the pharmacist will open a stock bottle to identify the medication from memory, instead of confirming the medication with the DIN. This was determined to be a regular occurrence for all the pharmacists.

To resolve some of the issues identified, it was decided by the pharmacy staff that:

- counter space would be added within the dispensary to allow for more space to ensure stock bottles and prescription vials do not get moved apart, and
- DIN checks will be ensured during the process, and
- the pharmacy assistants will review the medication stock bottles and document the DIN, as well as the pharmacist.

The pharmacy manager of the pharmacy feels that it is important for all pharmacy staff members to not feel afraid to report incidents and that by openly discussing incidents and by taking ownership of errors in an honest fashion and using errors to improve their internal processes, that staff will be able to move toward reducing incidents in the future. As well, he feels that we are all human, we all make mistakes. Where we fail as individuals and dispensary teams, is not learning from these mistakes.

Privacy Officer Requirements for Permit Renewal

Every pharmacy manager applying for proprietary pharmacy permit renewal is responsible for designating a privacy officer – the designee can either be the pharmacy manager or another licensed pharmacist employed at the pharmacy. A pharmacist may be a privacy officer in only **one pharmacy**.

During the renewal application process, managers have the opportunity to review and/or update the current privacy officer name and training effective dates. To meet the requirements, the assigned privacy officer must have training valid to at least January 31, 2018, for the application to be approved by our College without the privacy officer requiring recertification. Where a designated privacy officer's training **expires PRIOR to December 1, 2017, recertification training must be undertaken and completed before the November 1 renewal deadline.**

Privacy Officer Training is valid for a period of **three years** from the date of completion. For example, training completed on September 15, 2014, would expire on September 15, 2017. In this example, the privacy officer must complete recertification training, and SCPP be advised of the completion prior to

November 1, 2017. Online training information is available on the [CPDPP website](#).

How to View Current Privacy Officer Information and Expiration Date

Pharmacy managers may view their pharmacy's current privacy officer's name and **training valid dates** by logging into the "**Pharmacy Manager Portal**" (not their pharmacist "Member Portal"). From the SCPP website home page: <http://saskpharm.ca>, click MEMBER LOGIN and enter the **pharmacy manager username and password** (different from member username and password). To retrieve forgotten usernames or passwords, click on the prompt below the login section or email SCPP. Once logged into the portal, the **Assigned Privacy Officer** name and training dates (from/to) are viewable in the left-hand column under the "Membership Information" column.

If you have questions about SCPP's privacy officer requirements, contact Pat Guillemain at pat.guillemain@saskpharm.ca or at 306-584-2292 ext. 321. To register for CPDPP programs or follow up about completed training, [contact CPDPP](#).

Permit Renewal 2017-18 Information

With permit renewals due soon, please be aware of the following:

- Pharmacy managers are responsible for completing the online application
- Email notifications will be sent mid-September to pharmacy managers
- Deadline for submission of applications/fees without penalty: November 1, 2017
- Director requirements must be met [*The Pharmacy and Pharmacy Disciplines Act* section 19(1); and SCPP Regulatory Bylaw clause 4(e), Part I]. The majority of directors of the corporation are to be members, one of whom is the pharmacy manager
- Privacy officer requirements need to be met

Proprietary Pharmacy Permit Fees (excluding COMPASS)

Community Pharmacy Permit Fee: **\$1,496.25** (\$1,425.00 + \$71.25 GST)

Satellite Pharmacy Permit Fee: **\$753.38** (\$717.50 + \$35.88 GST)

Late Payment Penalty Fee: **\$267.75** (\$255.00 + \$12.75 GST)
(Late payment/submission penalty fee is applicable on submissions occurring after November 1, 2017)

COMPASS Fees

Council has approved the bylaws that set the continuous quality improvement (CQI) program requirement, which will be met by COMPASS starting with the 2017-2018 permit year (December 1, 2017). The College is levying a surcharge of \$500.00 per pharmacy to finance education and training, and subscriptions to the resources needed for COMPASS, including medication incident identification and reporting systems and a safety self-assessment tool.

Below is the breakdown of the \$500.00 permit fee increase. These are in addition to the fees stated above.

Expense Description	Cost
CPhIR/MSSA Subscription	\$ 340.00* (+ \$17 GST)
Implementation, Compliance Assurance and Administrative Costs	\$ 160.00** (+ \$8 GST)
Total Fee Increase	\$ 500.00 (+ \$25 GST)

Satellite Pharmacies

* SCPP will absorb the \$170.00 cost (half the cost of a full pharmacy) of the subscription for satellite pharmacies.

** If the Quality Improvement Coordinator at the satellite pharmacy is the same person as in the base pharmacy, no training fee will be charged.



From the Desk of the Dean

Dr. Kishor Wasan

College of Pharmacy and Nutrition: Proud of Our Tradition and Home of Research and Practice Innovation

For the latest news from the College, visit our website: <http://pharmacy-nutrition.usask.ca>

It was a spectacular academic year at the College of Pharmacy and Nutrition, and I couldn't be more proud of our people. Our faculty have been earning prestigious awards and appointments, while our students have demonstrated their professionalism and motivation. Here are some of the highlights since my last report:

Pharmacy Accreditation

The Canadian Council for Accreditation of Pharmacy Programs has informed the University of Saskatchewan of positive accreditation results for the pharmacy programs:

- The **Bachelor of Science in Pharmacy** program of the College of Pharmacy and Nutrition of the University of Saskatchewan has been awarded Accreditation by the Canadian Council for Accreditation of Pharmacy Programs for the four year term 2017-2021.
- The **Doctor of Pharmacy** program of the College of Pharmacy and Nutrition of the University of Saskatchewan has been awarded Provisional Accreditation by the Canadian Council for Accreditation of Pharmacy Programs for the four year term 2017-2021.

Dean's Staff Award

Congratulations to **Sandy Knowles** who is the first recipient of the College of Pharmacy and Nutrition Dean's Staff Award for Commitment and Excellence. Dean Kishor Wasan presented the award to Sandy on Thursday, June 8, at the Saskatchewan College of Pharmacy Professionals luncheon. [Read more.](#)

Distinguished Graduates

Congratulations to **Kirsten Edmunds** and **Taletha Bennett** who were recognized as the most distinguished graduates in pharmacy and nutrition last month at convocation. The University conferred 88 pharmacy and 25 nutrition undergraduate degrees during the ceremony.

Alumnus establishes bursary for humanitarian work

Colleen Howard (née Zavislake) (BSP 1972) bequeathed approximately \$195,000 from her estate to the College of Pharmacy and Nutrition for continuing education and to establish the Colleen Howard Humanitarian Bursary. [Read more.](#)

Sask Night

Sask Night returned to the 2017 Canadian Pharmacists Association Conference on Saturday, June 3, at Pub Ozone in Quebec City. This year's theme was "heroes and villains." Thank you to Saskatchewan College of Pharmacy Professionals and Pharmacy Association of Saskatchewan for continuing to support the event.

Dean's Golf Tournament



On Thursday, June 22, the college held the first Dean's Golf Tournament at Moon Lake Golf and Country Club. Congratulations to tournament champions **Grady Brown, Grant Hladun, Kevin Meyer (BSP 1995), and Derek Klimosko**. Thanks to everyone who came out, especially for playing in the wet and windy weather! Details for next year's tournament will appear on our website and in our newsletter early next year.

I encourage everyone to take a break this summer and enjoy the beautiful weather. It's time to rest and rejuvenate, and reconnect with family and friend. The College of Pharmacy and Nutrition will be a busy place this fall, and I'm excited for things to come.

Kish Wasan, R.Ph, Ph.D, FAAPS, FCSPS, FCAHS
Professor and Dean

Pharmacy Examining Board of Canada (PEBC) Examination Dates

Pharmacist Schedule of Exams

Examination Name	Examination Date	Application Deadline Date*
Fall Pharmacist Qualifying Examination	MCO: Nov. 10 to 15, 2017	Aug. 11, 2017
	OSCE: Nov. 12, 2017	
Winter Pharmacist Evaluating Examination	Jan. 3 & 4, 2018	Sept. 29, 2017
Spring Pharmacist Qualifying Examination	MCO: May 22 to May 29, 2018	Feb. 23, 2018
	OSCE: May 27, 2018	
Summer Pharmacist Evaluating Examination	July 4 & 5, 2018	March 29, 2018

Pharmacy Technician Schedule of Exams

Examination Name	Examination Date	Application Deadline Date*
Summer Pharmacy Technician Qualifying Examination	MCO: September 9, 2017	Registration Closed
	OSPE: September 10, 2017	
Fall Pharmacy Technician Evaluating Examination	October 14, 2017	Registration Closed
Winter Pharmacy Technician Qualifying Examination	OSPE: April 7, 2018	Dec. 8, 2017
	MCO: April 8, 2018	
Spring Pharmacy Technician Evaluating Examination	April 29, 2018	Jan. 12, 2018

*Applications must be RECEIVED by the PEBC office no later than the application deadline date

Educational Opportunity

PharmD Program for Practising Pharmacists

The PharmD for Practising Pharmacists Program is designed for licensed pharmacists to obtain the Doctor of Pharmacy credential. The Faculty of Pharmacy and Pharmaceutical Sciences at the University of Alberta is now accepting applications for the part-time distance program for the January 2018 intake. The majority of the coursework is completed online over a period of about 18 months, followed by the experiential education requirements, which can be completed on a full-time or part-time basis.

The **deadline for applications is September 1, 2017.**

More information about the program can be found at www.pharm.ualberta.ca.

Selkirk College

The registration deadline for all English and French courses beginning in September 2017 is August 24, 2017. Registration for all courses is conducted directly with the educational institution offering the program. Visit the [Selkirk College website](#) for more information.



Committed to Safe Online Pharmacy Around the World

What Does .Pharmacy Mean to Canadian Pharmacies?

- **.Pharmacy = Exclusivity and Safety** – Not just anyone can obtain a .pharmacy domain. All websites must be vetted and undergo a review and approval process to qualify for the .pharmacy domain.
- **Improved Patient Safety** – As Canada moves to a practice model of interprovincial prescription filling and patient care, .pharmacy helps provide assurances that online pharmacies are safe and properly licensed.
- **Global Relationships** – Legitimate Canadian pharmacy websites can become part of the global partnership that focuses on safe medication practices.
- **Expose Rogue Websites** – Many rogue websites pretend to be Canadian sites to lure Americans with false promises of patient safety, safe medication practices, and low prices. Obtaining a .pharmacy domain can help set your legitimate website apart, keeping patients in Canada and the United States safe from potentially dangerous counterfeit medication.
- **Gain Extra Exposure** – Participating .pharmacy websites will be listed on *www.safe.pharmacy* and *www.napra.ca* (National Association of Pharmacy Regulatory Authorities)(NAPRA) for the review of consumers.
- **Advertise on Yahoo! and Bing** – Having a .pharmacy domain means being approved to advertise on the Microsoft Bing and Yahoo! search engines.

What Does .Pharmacy Mean to Canadian Consumers?

- **Easy Identification** – Simply seeing .pharmacy in a website’s address allows consumers to know that the online pharmacy is licensed and not a rogue Internet drug outlet.
- **Approved Medications Only** – Consumers can be assured that the medication they receive is approved by Health Canada.

Experience Where It Counts

- **Evaluating Websites Since 1999** – The National Association of Boards of Pharmacy® (NABP®), the official registry of the .pharmacy domain, knows how to evaluate websites for patient safety standards and create visual cues that alert consumers to marks of safety. Nearly 20 years ago, NABP started the Verified Internet Pharmacy Practice Sites® (VIPPS®) accreditation program. VIPPS Seals provide consumers with a way to find safe pharmacy websites in the US. Now the .pharmacy domain is available to help consumers around the world, and NABP will work with NAPRA to approve Canadian .pharmacy domains!
- **Global Influence** – NABP’s international .pharmacy team addresses the latest global Internet safety issues by presenting information, speaking on panels, and meeting with officials around the world. Some recent activity includes:

Panel Speaker/Presentation	Meeting
International Pharmaceutical Federation (IFP) World Congress of Pharmacy and Pharmaceutical Sciences -- <i>Dusseldorf, Germany</i>	ICANN 53 International Public Meeting -- <i>Buenos Aires, Argentina</i>
Rx-360 Fighting Fakes Conference -- <i>Washington, DC</i>	International Institute of Research Against Counterfeit Medicines (IRACM) -- <i>Paris, France</i>

Become part of an exclusive group that strives to show their customers that their safety is important!
More information about the .Pharmacy TLD Program is available at www.safe.pharmacy.



National Association of Boards of Pharmacy
1600 Feehanville Drive • Mount Prospect, IL 60056
(P) +1-847/391-4406 • (F) +1-847/375-1114 • www.nabp.pharmacy

Communication and the College

How SCPP communicates with members:

The College knows members receive a lot of messages every day. While trying to keep College messages to a minimum, there are times we need to get information to our members. Here are some of the ways SCPP connects:

SCOPE newsletter: The newsletter provides highlights from Council meetings, regulatory changes, updates in the field of pharmacy and more. Members are responsible for the content, but more than that, the College believes the information is valuable and helps keep members current on topics relating to SCPP.

[directions] newsletter: Once only sent to COMPASS pilot pharmacies, [directions] will now be sent to all community pharmacies. Information and resources related to COMPASS and its implementation will be available here and also on the College's website.

Facebook Group: Available only to SCPP members who have a Facebook account and who request access, the "secret" SCPP Members Facebook group is a secure way to convey information and ask questions. SCPP posts any breaking news stories, important drug schedule changes, upcoming events, continuing education opportunities, among other topics. Members are encouraged to take an active role in the group and are able to post items they think will benefit the community and to comment on posts.



Email: Sending an email is certainly one of the fastest ways of getting important information to our membership. The College tries to reserve sending these for either urgent or important information.

Fax: Faxes are typically sent when a forgery or some other urgent deception has taken place. These are important and paying attention to the content can help stop the counterfeiter quickly.

Ways to communicate with the College:

Member Portal: The best way to let the College know of any updates to if your email address, mailing address or place of employment is to log into your member portal and make the changes. This information helps determine electoral divisions and allows SCPP to keep members informed of urgent matters.

Email: The main College email address is info@saskpharm.ca. Any email sent here is quickly reviewed and distributed to the proper recipient for handling. You can find each staff member's email address on the SCPP website [here](#).

Phone: The main College phone number is 306-584-2292.

Events: Whenever members are at an official SCPP event, they should feel free to introduce themselves to a staff member and ask a question. The staff would be happy to talk with you.

CPDPP Fall 2017 Immunization and Injection Training

Registration for the Fall 2017 Immunization and Injection Training is now open. Please click [here](#) to register online for the training (i.e. if you have not yet been certified to administer injections). Registrants will be given access to Part I, the online training upon registration. Part II, the live training will be held in the following cities and dates:

Saskatoon: Saturday, September 9, 2017

Regina: Sunday, October 15, 2017

Please note that this is a limited registration course. Early registration is advised.